Refugee resettlement process at HIAS-Kenya Who Is Eligible?

- Applicant is recognized by UNHCR and the State (Kenya), and the prospects for all durable solutions were assessed, and resettlement is identified as the most appropriate solution.
- Has not been identified by the UNHCR or any other Humanitarian organization for resettlement.
- Meets the resettlement criteria.

Step 1) Referral process

HIAS must receive a referral from an external partner/NGO to be enrolled in the HIAS resettlement process.

Step 2) Screening process

This involves a data verification process with UNHCR/Department of refugee services for confirmation of legal status and if applicants are under resettlement processing with another NGO.

Step 3) HIAS case panel review

A panel of HIAS experts selected across all HIAS programs review the referred cases and approve after they go through the screening process.

Step 4) Resettlement Intake interview

This is the 1st interview. It involves collection of applicants Biodata, details on family composition, verification of Department of Refugee Services (DRS) issued documents and applicants details are updated to the Case Management System (CMS)

Step 5) Resettlement intervlews

This is the 2nd interview stage. The case officer interviews the Principal Applicant and case members above 18 years to determine if they qualify for resettlement

processing.

Step 6) Assessment

The case officer prepares a report based on the resettlement interview for submission to the resettlement specialist and reviewers.

Step 7) Case review

HIAS Kenya internal reviewers review the assessment report to determine the validity of the resettlement claim.

Step 8) HQ Concurrence

The assessment report is sent to HIAS headquarters for further review and to determine if the case is fit for resettlement.

Step 9) Submission

If a case is fit for resettlement, HIAS Kenya submits to the relevant embassies.

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Welcome the stranger. Protect the refugee.