



GBV SERVICE MAPPING

in the Republic of Moldova

GBV Service Mapping in the Republic of Moldova

Mapping tool authors:

Liliana ISTRATI-BURCIU,
Rodica MORARU CHILIMAR,
Svetlana MOISA

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DEVELOPMENT CONTEXT

In February 2017, Moldova signed *the Council of Europe Convention on Preventing and combating violence against Women and domestic violence (Istanbul Convention)* – the most comprehensive international treaty in this regard¹, and four years later, in October 2021, the Parliament voted to ratify it. On May 1, 2022, *the Istanbul Convention* entered into force when the Republic of Moldova was included in the monitoring procedure regarding the implementation method by the Group of Independent Experts on Action against Violence against Women and Domestic Violence (GREVIO). Ratification² means that Moldova must establish minimum protection and support mechanisms to respond to GBV by ensuring access to **specialized services, shelter, medical care, support and long-term counseling**.

In November 2022, at the proposal of several [civil society organizations](#), after two years of procrastination and numerous difficulties regarding the promotion of the draft law, the Parliament of the Republic of Moldova adopted *Law no. 316* for the modification of some normative acts that come to improve the mechanism of ensuring the rights of victims in the case of crimes regarding sexual life and family violence. Additional guarantees have also been established for victims of sexual crimes and family violence: the obligation to be informed about the support services they can benefit from, who and under what conditions provide these services (medical, medico-legal, post-traumatic psychological and counseling for physical and psychosocial recovery).

¹ Currently, *the Istanbul Convention* has been signed by 45 of the 47 member states of the Council of Europe (exception – Azerbaijan and the Russian Federation), the Republic of Moldova becoming the 35th member state to ratify the convention.

² <https://www.coe.int/en/web/istanbul-convention/-/the-republic-of-moldova-ratifies-the-istanbul-convention>

While there are aspects of a coordinated response addressing Gender-Based Violence (GBV), the chapter focused on ensuring support, assistance, and protection for victims reveals significant delays. [The evaluation report for the National Strategy to Prevent and Combat Violence against Women and Family Violence \(2018-2023³\)](#) highlights notable shortcomings. Only three of the 15 actions outlined in the Action Plan were implemented, representing around 20% of the total objectives. Consequently:

- access to placement services, especially emergency care, is limited, not having uniform/national geographical coverage;
- specialized services for victims of domestic violence and sexual violence are few;
- the financing mechanism of the social services system, especially based on public-private partnerships, is underdeveloped;
- integration of counseling services within community mental health centers for subjects of domestic violence is lacking;
- services for perpetrators have neither geographical nor financial coverage;
- mandatory treatment for alcohol/drug addicts in domestic violence cases remains difficult to achieve without an effective/lucrative mechanism.

Moreover, existing services are not adapted to deal with crisis conditions or the special needs of women with multiple vulnerabilities, in particular women with disabilities (including mental disabilities), Older women, women with children up to three years old, LGBTIQIA+

³ *Evaluation report of the National Strategy to prevent and combat violence against women and family violence for the years 2018-2023* https://lastrada.md/pic/uploaded/Raportul_de_evaluare_a_Strategiei_2018-2023.pdf

people, Roma women, refugee women, women asylum seeking, women without a residence permit, rural women, women commercial sex workers, women with addictions. The lack of long-term medical and psychosocial services, the fluctuation and/or insufficiency of specialists, and the low efficiency of multidisciplinary teams deepen the problem even more.

Funding of social services

According to *the European Moldova 2030 National Development Strategy*, allocations for social services include:

- 69% are intended for people with disabilities: personal assistance, placement centers, sheltered housing, etc.;
- 21% are intended for children: family-type placement services (guardianship, family-type children's home, professional parental assistance), residential-type placement services;
- 5% finance sanatorium-type services;
- 2% covers the expenses of social canteens;
- 2% provide other services for victims of human trafficking, family violence, HIV/AIDS patients, etc.

In 2022, out of over 38 billion lei allocated for social protection, only 1.8 billion lei were allocated to social services. Of the total resources dedicated to social services, **only 2% were directed to cover other services, including victims of family violence**, human trafficking, etc.

The state authorities recognize that the financial resources allocated to this field are insufficient to maintain and develop social services. The causes are both objective and subjective; the general economic crisis cannot help but spill over into this area as well - an objective cause, but equally significant is the role and involvement of the local

public administration authorities (LPAs) – a subjective cause.

However, the LPAs must plan and allocate resources for the development/maintenance of social services for GBV subjects, their financing being their direct responsibility. LPAs need to prioritize financing these services; their well-being depends on the sustainability of local budgets.

Moreover, although the *Strategy for the Prevention and Combating of Violence against Women and family violence 2018-2022* provided for measures regarding the allocation of financial resources in the budgets of public authorities of levels I and II for the financing of services for women from the socially vulnerable category, including victims of family violence, through special purpose transfers from the state budget, this was not achieved because the district socio-economic development strategies did not contain provisions on the Prevention of GBV, respectively they did not have funding coverage.

Consequently, [the Report estimating the economic cost⁴](#) of gender inequalities in the Republic of Moldova revealed that over **60% of the costs related to the services provided to victims of GBV are covered by civil society organizations**, which are dependent on external financial resources.

On May 31, 2023, at the Ministry of Labor and Social Protection proposal, the Government approved *the National Program for the Prevention and Combating of Violence against Women and family violence for 2023-2027*. The purpose of the Program is to develop comprehensive intersectoral policies by establishing a partnership with the main actors from the public, private, civil society and mass media for a coordinated response at the national and local level aimed at preventing and combating all forms of violence against

⁴ The economic cost of gender inequalities in the Republic of Moldova, 2020 file:///C:/Users/User/Downloads/Raport_Inegalitati_Gen_Final.pdf

women and girls and family violence centered on the needs of women victims and their children.

The Program's objectives derive from the priorities of the „*European Moldova 2030*” national development strategy and are based on the **four pillars of the Istanbul Convention: prevention, protection, prosecution and integrated policies**. The commitments assumed by ratifying *the Istanbul Convention* oblige the state to strengthen the assistance mechanism for victims of GBV.

Thus, among the actions included in *the Program*, aimed at reducing all forms of violence, is the development of a system of specialized services.

Moreover, with the crisis caused by Russia's war against Ukraine, the field of gender-based violence (GBV) has taken on a new dimension; new organizations - international and national - appeared, and those already active in the field, either modified or expanded their mandate, launching new assistance programs.

For the most part, there are mostly supported by the UN agencies in Moldova, the *UN Women's Peace and Humanitarian Fund* (WPHF), international organizations or foreign NGOs. At the same time, mixed working groups were created, with the GBV component, which brings together representatives of central and local authorities, international structures, and local and foreign organizations, as follows:

- [The Gender Task Force](#) (GTF) is coordinated by UN Women and the Platform for Gender Equality, which gathers around 50⁵ members.
- GBV Sub-Working [Group](#) (SWG), coordinated by UNHCR and

⁵ A brief analysis of the gender impact in the crisis in Ukraine: Republic of Moldova. Action guide <https://moldova.unwomen.org/sites/default/files/2022-08/O%20scurt%C4%83%20analiz%C4%83%20a%20impactului%20de%20gen%20C3%AE%20criza%20in%20Ukraine%20-%20Republica%20Moldova.pdf>

UNFPA, provides the overall framework for coordination⁶.

- The Task Force on *Preventing and Combating Human Trafficking*, coordinated by IOM and UNHCR
- *Child Protection Group*, coordinated by UNICEF.




In this context, conducting a thorough assessment of the situation within the services offered appears to be both timely and imperative. Concurrently, the frequent turnover of specialists and the lack of adequate information about their availability have further emphasized the necessity for developing a comprehensive guide. This document presents a resource accessible to professionals in the field. Its purpose is to organize and categorize all currently active services related to gender-based violence. The ultimate goal is to streamline directing beneficiaries according to their specific needs, ensuring maximum efficiency. The guide has been meticulously structured to provide a holistic view of the available services and assistance accessible to individuals affected by gender-based violence. This overview encompasses the rights safeguarded by pertinent legislation in the field, including intersectoral intervention mechanisms. It delineates the path that individuals must traverse when confronted with gender-based violence⁷.

⁶ GBV Safety Audit Report. Response to refugees from Ukraine in the Republic of Moldova <file:///C:/Users/User/Downloads/GBV%20SA%20report%20final%20version%2020.09.22.pdf>




⁷ Government Decision no. 270/2014 regarding the approval of *the Instructions regarding the intersectoral cooperation mechanism for the identification, evaluation, referral, assistance and monitoring of child victims and potential victims of violence, neglect, exploitation and traffic*; GD regarding the approval of *the Methodology and Working Instructions of the joint intervention team in cases of sexual violence*





I. NATIONAL NETWORKS AND COALITIONS

At the national level, three large networks bring together organizations in the GBV field:

Name	Activity	Coordinates
<p>AO National Coalition „Life without violence” - a forum of GBV service providers, public associations and public institutions. Established in April 2014, it was registered as a legal entity in 2022.</p> 	<p>The 27 non-governmental organizations and public institutions that are members of the Coalition contribute to preventing and combating violence through legal assistance, psychological and social support, programs for abusers, offering rehabilitation services at the community level, advocacy initiatives, and public and authorities awareness. Within the Coalition, some members provide national, regional or local services.</p>	<p>Chisinau, MD 2009 71 Alexei Mateevici street Phone/Fax: (+373) 69 253 558 Email: office@sdvmd.net</p>
<p>Platform for Gender Equality Platform members HERE</p> 	<p>A voluntary union of natural and legal persons acting as an active and united voice for promoting gender equality. Launched on June 19, 2015, it currently has 44 members.</p>	<p>Chisinau, MD 129, of 305. 31 August 1989 street secretariat.platformadegen@gmail.com</p>
<p>Alliance of NGOs active in the field of Child and Family Social Protection (APSCF) APSCF members HERE</p> 	<p>A network of 62 non-governmental organizations from the entire territory of the Republic of Moldova, including the Transnistrian region. APSCF creates a coherent and functional framework for developing decision-making factors, mechanisms and implementation practices, ensuring respect and real child and family protection.</p>	<p>Chisinau, MD-2004 40, of.10 Serghei Lazo street Phone: +373 60 52 21 22 / Fax: +373 (22) 92 21 31 Email: office@aliantacf.md</p>

1.1. Networks/Organizations Serving Diverse Women (women with disabilities, older women, LGBTIQIA+ women, Roma women)

<p>National Center for Studies and Information for Women's Issues</p> 	<p>Partnership for Development (CPD). Created in 1998, CPD is a public institution that aims to promote an integrative discourse on human gender issues, the status of women and equal opportunities for women and men, including eliminating all forms of discrimination against women.</p>	<p>Chisinau, MD-2012 13 Armeneasca str Telephone/Fax: (+373 22) 20-71-58 Email: cpd@progen.md CPD team</p>
<p>Alliance of Organizations for Persons with Disabilities from the Republic of Moldova</p> <p>AOPD members HERE</p> 	<p>AOPD – established in September 2007- brings together 51 member NGOs to improve the quality of life of people with disabilities.</p>	<p>Chisinau, MD-2004 40, Serghei Lazo street Phone: +373 79 22 25 05 Email: info@aopd.md Hotline: 0 800 10 808 AOPD members</p>
<p>Keystone Moldova</p> 	<p>Founded in 2004 by the Keystone organization Human Services International from the USA, the Association aims to socially include vulnerable groups, including people with disabilities.</p> <p>SERVICES</p> <ul style="list-style-type: none"> • psychological counseling • economic empowerment • referral assistance to other services 	<p>Chisinau, MD-2001 20 Sf.George street Phone: +373 22 929411 +373 68208202 E-mail: Moldova@khs.org</p>

<p>Roma women's platform „ROMNI”</p> 	<p>Feminist Public Association, established in 2016, advocates for defending the rights of the Roma, especially women and girls.</p>	<p>Chisinau, Grătiesti Phone: 0681 13 429 E-mail petaloromano-elena@mail.ru</p>
<p>NGO Network of Roma women and girls from the Republic of Moldova Moldsolidarity</p> 	<p>Non-governmental organization, registered in 2001. It carries out activities throughout the country, supporting the target group at home through cooperation with local public authorities and creating national public policies at the level of collaboration with government representatives. It includes 230 members.</p>	<p>Chisinau, MD 4, of.1012 Albisoara street Phone: 0799 79 996 E-mail: romawomennetwork@gmail.com</p>
<p>Help Age International Moldova</p> 	<p>International organization, present in Moldova since 2000 and whose objective is to defend the rights of Older people, with an emphasis on Older women, victims of GBV.</p>	<p>Chisinau, MD 57/1 Banulescu -Bodoni street Email: officehelpage@gmail.com</p>
<p>„GENDERDOC-M” Information Center</p> 	<p>Founded on May 8, 1998, it is one of the oldest non-governmental organizations that actively promote the rights of the LGBTIQIA+ community (lesbians, gays, bisexuals and, transgender people and others) in the Republic of Moldova. During the entire period of its activity, it has implemented more than fifty projects of all sizes.</p> <p>SERVICES:</p> <ul style="list-style-type: none"> • Psychological counseling offered • Legal consultations, • Social assistance, referral to other services as needed. • Placement as needed 	<p>Chisinau, MD-2012 Telephone: /373 22/ 288861, 288863 Fax: /373 22/ 280194 E-mail: info@gdm.md Web: www.gdm.md</p>

II. NATIONAL TELEPHONE SERVICES/ SPECIALIZED HOTLINES

To respond to the obligations assumed by signing international conventions, as well as national legislative amendments in the field, which mention the need to establish and maintain free telephone assistance services, which offer advice to callers 24 hours a day, seven days a week, the Ministry of Labor and Social Protection subcontracts, through public procurement contracts, NGOs in the field to provide services at the national level, the regulations and minimum quality standards for their operation being approved by Ho Government decree:

[The free telephone assistance service for victims of domestic violence](#) and violence against women, the Helpline 0 8008 8008, managed by the „LA STRADA Moldova” International Center, a service created back in 2009;

[Free telephone assistance service for people with disabilities](#) 0 8001 0808, managed by „KEYSTONE Moldova” Association;

[Telefonul Copilului 116 111](#), managed by AO „CNFACEM” - free telephone assistance service to protect children against violating their rights or abuse.

National Helpline Services / Hotlines				
	Name	Field	Number	Working hours
1.	The Trust Line for Women and Girls (IC La Strada)	Specialized service for cases of GBV (domestic and sexual violence)	0 8008 8008 – free call + 373 22 23 49 06 – for international calls E-mail: trustline@lastrada.md	24/7
2.	Child's phone (CNFACEM)	Specialized service for children and parents, with the aim of protection against any form of violence, including online	116 111 – free call from any fixed or mobile network phone.copilului@social.gov.md online consultations – chat 24/7	24/7
3.	Helpline for Persons with Disabilities (Keystone)	Advice, support and assistance for people with disabilities	0 8001 0808 - free call 0 6060 1549 – for SMS, Viber, and Skype messages	24/7
4.	Youth Clinic Support Line (CNR Neovita)	Service for teenagers and young people up to 24 years old	08008 0022 - free and confidential call from any fixed or mobile network	24/7

5.	Safe Migration and Anti-Trafficking Hotline (IC La Strada)	Safe migration support and assistance in human trafficking cases	0 800 77777 - free call + 373 22 23 33 09 – international call E-mail: hotline@lastrada.md Skype: Consultant080077777 Web: migratiesigura.md	8:00 - 20:00/7
6.	Specialized counseling for victims of domestic violence (Women's Law Center)	Specialized help - a holistic approach - to cases of family violence	0 8008 0000 – free call + 373 22 811 999 / 068855050	9:00 - 18:00/5
7.	Platform www.siguroonline.md (IC La Strada)	Online counseling and reporting system for online child sexual abuse	Web: www.siguroonline.md E-mail: helpline@siguroonline.md	9:00 - 18:00/5

III. ASSISTANCE AND PROTECTION CENTERS/GBV SERVICES

Persons subject to any form of GBV - domestic violence, sexual violence, human trafficking - fall under [Law No. 137](#) regarding rehabilitating crime victims. Art.2 of the Law describes the system of support services - public or private - granted to victims of crimes/victims of abuse, physical, mental or sexual violence. These are:

- **Informational advice** on his rights and the services he can benefit from;
- **psychological counseling** - provided at the expense of the state for victims of TFU, VF and VS based on the written request of the victim of the crime, submitted to the territorial subdivision of social assistance
- **legal assistance guaranteed by the state**
- **financial compensation** by the state of the damage caused by the crime – material and moral damage

Although adopted in July 2016, this law is applied very little to none. In the fall of 2022, the Ministry of Justice launched the process of amending it to remove the detected legislative deficiencies to improve the legal and institutional mechanisms for rehabilitating and compensating crime victims.

Services/Assistance for Victims of Domestic Violence

At the beginning of 2007, with the massive involvement of organizations in the field, the Parliament of the Republic of Moldova adopted *Law No. 45 regarding preventing and combating family violence*. Entered into force in September 2008, the law establishes the institutional framework detailing the tasks of the competent authorities, provides for the creation of centers/services for the rehabilitation of victims and perpetrators, a mechanism for solving cases of violence and protection for victims of domestic violence.

Art. 10 of this Law specifies the typology of assistance and protection centers/services in family violence. Thus, they include:

- Assistance and protection centers/services for victims of domestic violence and their children offer specialized support services such as shelter (placement), legal, psychological, social, emergency medical and other types of assistance;
- Assistance and counseling centers/services for family abusers offer specialized information services, individual/group counseling of the couple, legal counseling, referral and facilitation of the abuser's access to medical, employment and professional services.

Their organization and operation are carried out in accordance with the framework regulations and minimum quality standards approved by the Government. Centers/services can be created:

- by the Government, at the proposal of the Ministry of Labor and Social Protection;
- by local public administration authorities;
- by international organizations and non-commercial organizations, with the information of the MMPS
- by public administration authorities and non-commercial organizations based on a joint activity agreement.

4.2 Centers Offering PLACEMENT/SHELTER Services

At the moment, the following are active in the Republic of Moldova:

- Nine placement/specialized centers (with funding from the state budget);
- 10 CSOs offer assistance, informational, psychological, legal and placement counseling services.

The Council of Europe's standards in the GBV field provide one place of shelter per 10,000 inhabitants. Considering the estimated population of the Republic of Moldova, of 2,604.0 thousand people⁸, 260 shelter places would be needed in Moldova. **The shortage of shelter places** is at least 75 places (60 - for women victims of violence against women and domestic violence and 15 - for victims of sexual violence). Other issues concern:

- uneven geographical coverage at the district level, they are practically absent in rural localities and on the left bank of the Dniester;
- there are no specific shelters for women from vulnerable groups (refugees, disabled, ethnic minorities), and in case of lack of documents, they are not eligible to be placed and/or benefit from services.⁹
- The financial resources allocated to specialized services from the public budget are limited and not adjusted to the real maintenance costs, a distinct line not found in the sectoral budgets.

⁸ Of the total population of 3,436,000, almost one million are working or settled abroad, the actual number of habitually resident population on 1 January 2022 being 2,604,000. The calculations were made by the National Bureau of Statistics, applying the international methodology for calculating the population with usual residence, but also the number of people leaving and returning to the country

⁹ WAVE Country Report, 2021 <https://wave-network.org/wp-content/uploads/WAVE-Country-Report.pdf>

Centers offering PLACEMENT/SHELTER services						
No.	CSOs / Public Institutions (IP) ¹⁰	Cover CITY	Beneficiary	Services	Contact	Working hours
1.	* IP Center for Assistance and Protection of Victims and Potential Victims of Trafficking in Human Beings (CAP)	National coverage Chisinau	- Women/mother-child couples (from the age of 1) victims of TFU and VF; - child victims of TFU and VF (from 7 years old); - children unaccompanied, repatriated to the Republic of Moldova / to be repatriated to their country of origin (from the age of 7) Residential and day services	- Temporary placement - Social assistance - Legal assistance - Healthcare - Psychological counseling	Phone: (+373) 22 92 71 94 Fax: (+373) 22 92 7174 shelter_team@cap.md	24/7
2.	* NGO Association Against Domestic Violence „Casa Marioarei”	National coverage Chisinau	- women, VVF - VVF mother-child couples Long-term VVF rehabilitation	- Shelter - Social assistance - Psychological assistance - Legal assistance - Psycho-pedagogical assistance	Phone: (+373) 22 72 58 61 (+373) 69 333 260 (+373) 69 333 261 Fax: (+373) 22 72 78 87 cmarioarei@gmail.com	Mon-Fri: 09:00- 17:00
3.	IP Maternal Center „Sfânta Maria”	Chisinau municipality	- women, VVF - Mother-child couples (up to the age of 6)	- Temporary placement - Social assistance - Psychological assistance - Legal assistance	Phone: (+373) 22 76 66 88	24/7
4.	The foster care center for the mother-child couple over six years of age (Subordinated to the City Hall)	Chisinau municipality	- single/minor mothers - VVF and TFU victims - mothers from low-income, marginalized families - mothers with children who do not have a home - refugee mother-child couples in Ukraine	- The capacity and possibility to accommodate mothers with several children (6 months with the possibility of extension) - Care, Education medical, social assistance psychological assistance/(re) integration.	Phone: (+373) 22 922 555 (+373) 67 100 144	24/7

¹⁰ * Member organization of the National Coalition "Life without Violence"

5.	<u>Social Mission „Diaconia”</u> „In the arms of the mother” Maternal Center in Chisinau Secondary hosting center, „Casa Maria”	National coverage Chisinau	<ul style="list-style-type: none"> - mother-child couples - pregnant women in an emergency - Mother-child couples coming from the Maternal Center (minor mothers and/or orphans) 	<ul style="list-style-type: none"> - Placement - Strengthening the mother-child relationship, - Childcare skills - Resource management/autonomous regime - Studio for a fixed period. They are accompanied at a distance according to an intervention plan. 	Chisinau Criuleni str. 22, MD-2059 office@diaconia.md Phone: (+373) 22 463228	Mon-Fri: 09:00- 17:00
6.	* IP Family Crisis Center „SOTIS.”	Balti municipality the districts of the North area	<ul style="list-style-type: none"> - women, mother-child couples in situations of social risk, VVF and TFU; - child victims of domestic violence - Residential and day services 	<ul style="list-style-type: none"> - Placement - Social assistance - Psychological assistance/counseling - Psychological evaluations - Legal assistance/advice - Emergency medical assistance 	Phone: (+373) 231 92541 Fax.: (+373) 231 33475 ccf.sotis@gmail.com	24/7 9.00 – 18.00/5 (day services)
7.	The foster care section of <u>the Temporary Placement and Rehabilitation Center for Children from Balti</u>	Balti municipality the districts of the North area	<ul style="list-style-type: none"> - women, VVF - Mother-child couples (up to the age of 7) 	<ul style="list-style-type: none"> - Placement - Psychological counseling - Legal consultations - Social/medical assistance 	Tel/fax: (+373) 231 71003 cptrcopii@yandex.ru cptr.balti@ms.md	24/7
8.	* Assistance and counseling center for victims of domestic violence <u>„Ariadna” from Drochia</u>	National coverage Drochia	<ul style="list-style-type: none"> - women, VVF - VVF mother-child/children couples 	<ul style="list-style-type: none"> - Placement - Social services according to needs - Psychological assistance/counseling - Legal assistance/advice 	Phone: (+373) 79000118 (+373) 252 20308 CM_Ariadna@yahoo.com	24/7

9.	IP Maternal Center „Speranta” from Dondușeni	National coverage Dondușeni	<ul style="list-style-type: none"> - women, VVF - VVF mother-child/children couples - pregnant minors - counseling unwanted pregnancy 	<ul style="list-style-type: none"> - Temporary placement - Psychological counseling - Legal consultations - Social assistance/reintegration - Professional orientation 	Phone: (+373) 69 098 880 – number for beneficiaries hope.donduseni@gmail.com	24/7
10.	IP Maternal Placement and Protection Center for victims and potential victims of family violence from Anenii Noi	National coverage The New Years	<ul style="list-style-type: none"> - women, VVF - VVF mother-child/children couples <p>(DAS consent is required for placement, regardless of VVF's place of residence)</p>	<ul style="list-style-type: none"> - 72h emergency placement - Long-term placement - Psychological counseling - Legal consultations - Social assistance/reintegration - Professional orientation 	Phone: (+373) 265 22407 cmaternalan@gmail.com	24/7
11.	* IP Maternal Rehabilitation Center for victims of family violence „Pro- Femina” „Hâncești”	National coverage Hâncești	<ul style="list-style-type: none"> - women, VVF - mother-child couples (up to the age of 6) VVF - child victims of violence 	<ul style="list-style-type: none"> - Temporary placement - Pedagogical counseling - Postnatal education (0-2 years) - Health education - Assistance and social integration 	Phone: (+373) 269 23364 (+373) 269 22934 E-mail: profemina.2009@mail.ru	24/7
12.	CREDO family and child social assistance center from Ungheni	rayon Anoint	<ul style="list-style-type: none"> - children at risk/VNET victims (3-18 years) - Young people at risk (16-25 years old) - parent-child couples, potential VVF and TFU 	<ul style="list-style-type: none"> - Emergency/temporary placement - psychosocial support - Psychological assessment/counseling - Family counseling - Adoption training and APP 	Phone: (+373) 236 2 31 15 central.credo@gmail.com crst_credo@yahoo.com	24/7
13.	* IP Maternal Center „Pro Familia” from Causeni	Causeni district	<ul style="list-style-type: none"> - women, VVF - Mother-child couples (up to the age of 6) 	<ul style="list-style-type: none"> - Temporary placement - Psychological counseling - Legal consultations - Social/medical assistance 	Phone: (+373) 243 26835 profamilia2006@gmail.com	24/7

14.	Community Social Assistance Center „Together”	Stefan Voda s. Olanesti	- girls and women in difficulty, including victims of GBV	- Temporary placement - Psychological counseling - Social/medical assistance	s. Olanesti (+373) 242 52 894	24/7
15.	* IP Maternal Center „Trust.”	Cahul district	- women, VVF - Mother-child couples (up to 6 years)	- Temporary placement - Psychological/legal counseling - Social/medical assistance	Phone: (+373) 299 44080 centru-maternal.cahul@mail.ru	24/7
16.	Regional Center for the Rehabilitation of Victims of Domestic Violence	UTA Gagauzia Chirsova village	- women, VVF - Mother-child couples (up to the age of 6)	- Temporary placement - Psychological counseling - Legal consultations - Social assistance	Hotline: +373 67 555 299 Centrul.reabilitarea.victimelor@gmail.com	24/7

4.3 Centers Offering DAY SERVICES

Regarding specialized/day services for victims of GBV, the standard found in GREVIO's Final Report to the member states of the Council of Europe is one Center available for 200,000 population, also mentioning the need to expand their geographical area, especially for rural women.

Currently, **most services are short-term** and provide emergency intervention, and long-term services are insufficient ¹¹. However, long-term alternative services are necessary to ensure the financial independence of women victims of GBV.

¹¹ Draft of the National Program on preventing and combating violence against women and family violence for the years 2023-2027. https://social.gov.md/wp-content/uploads/2023/03/Programul-VFF-si-VF_-15.03.2023_final.pdf

Centers offering DAY SERVICES						
No.	CSOs / Public Institutions (IP) ¹²	Cover CITY	Beneficiary	Services	Contact	Working hours
1.	Family Justice Center (CJF) of the Police (Suborder IGP)	National coverage Chisinau	- Victims of domestic violence - Victims of sexual violence	- Providing psychological, social, legal, medical, and medico-legal assistance (same location) - Case documentation/evidence - Providing immediate protection - Preventing re-victimization or the risk of escalating the situation	mun. Chişinău 112 (not yet started)	

¹² Centers with (*) at the beginning are part of the National Coalition "Life without Violence"

2.	* AO «La Strada» International Center	National coverage Chisinau	Women's Program Women, VVF, VVS, TFU Children's Program Children, victims of online sexual exploitation and abuse sexual	Trafficking in human beings, especially women - Hotline for Safe Migration and Anti-trafficking: 0 800 77777; - The informational portal www.migratiesigura.md ; Domestic violence and sexual violence - Telephone assistance service for GBV victims 0 8008 8008; intervention team per VS case Online child sexual exploitation and sexual abuse - child support team - The information portal www.siguronline.md , for teenagers, parents and educators	Chisinau, MD Phone: (+ 373 22) 23 49 06 Fax: (+ 373 22) 23 49 07 office@lastrada.md	9:00-18:00/5
3.	* AO Women's Law Center	National coverage Chisinau	Girls and women victims of domestic violence and sexual violence	- Information and support - Legal assistance – counseling and representation in court - Psychological assistance – short/long term Group therapy - Social assistance/shelter identification - Economic empowerment – vocational counseling, mentoring, workplace support	Chisinau, MD 76 Mihail Kogalniceanu street Phone: (+373) 68 855 050 Legal advice – 080080000 (free call) Fax: (+373) 22 811 999 office@cdf.md	9:00-18:00/5

4.	<p>* AO National Center for the Prevention of Child Abuse (CNPAC)</p> <p>Amicul Center</p>	<p>National coverage</p> <p>Chisinau</p>	<ul style="list-style-type: none"> - Children at risk - child victims of all forms of violence, including abuse and sexual exploitation - Parents and caretakers 	<ul style="list-style-type: none"> - Information and awareness of children, parents, professional parental assistants and other adults - Specialized assistance given to child victims of violence and/or witnesses to crimes and their families - Training for professionals with whom the child comes into contact in the legal, medical, etc. system. - Friendly justice / hearing children under special conditions - Help Refugees 	<p>Chisinau municipality 37/B Tricolorului str Phone: (+373) 78 000 480 (+373) 22 758 806 Fax: (+373) 22 748 378 office@cnpac.org.md ajutauncopil@cnpac.md</p>	9:00-18:00/5
5.	<p>* AO Center for the Rehabilitation of Victims of Torture „Memoria”</p>	Chisinau	<ul style="list-style-type: none"> - victims of torture - victims of VF and VS - refugees and asylum seekers. 	<ul style="list-style-type: none"> - Healthcare - Psychological assistance - Social assistance - Legal assistance 	<p>Chisinau, MD-2001 44, Ismail street Phone/Fax: (+373) 22 27 32 22 (+ 373) 22 27 06 19 (+373) 797 04 809 rctv@memoria.md</p>	9:00-18:00/5
6.	<p>* AO Gender - Center</p>	Chisinau	<ul style="list-style-type: none"> - Students and student professors - journalists - representatives of state structures / NGOs 	<ul style="list-style-type: none"> - Education programs for gender - Advocacy / Gender studies - Violence prevention programs for gender - GBV prevention training/ seminars - Informative materials on Gender 	<p>Chisinau municipality, MD-2009 60, A.Mateevici street USM Phone: (+373) 69182020 Fax: (+ 373) 22 77-44-11 lunguval@mcc.md</p>	

7.	* Institute for Family and Social Initiatives (IFIS)	Chisinau	<ul style="list-style-type: none"> - Psychological support for women and children facing traumatic experiences 	<ul style="list-style-type: none"> - Family counseling - support/support groups - Training for professionals - Parenting education workshops 	Chisinau municipality 13, V.Alecsandri street Phone: (+373) 068271444 office@ifis.md	
8.	* I WILL HELP (Moldova and Diaspora)	Moldova France	<ul style="list-style-type: none"> - VF and VS victims in the diaspora (France) - vulnerable people (adults and children) 	<ul style="list-style-type: none"> „Red Line” - combating and preventing GBV - Counseling, primary and qualified legal assistance, psychological and social support. - Social projects 	Phone: 0649597350 (Monday, between 9:00 a.m. and 12:00 p.m. stopviolenta.franta@gmail.com	
9.	NGO „Women for Women” / Women 4 Women	Chisinau	<ul style="list-style-type: none"> - Women and girls, including victims of GBV - refugees from Ukraine 	<ul style="list-style-type: none"> - School of Female Leadership in Business (U-Power) - Small grants and mentoring - Promoting feminism/ volunteering 	Chisinau, MD-2068 27/10 Armeneasca street Phone: (+373) 690 23 978 office@pfmd.org	
10.	Advocates Law Center	Chisinau	<ul style="list-style-type: none"> - the large public - refugees, migrants, asylum seekers, stateless persons 	<ul style="list-style-type: none"> - Project „Promoting adequate, dignified and safe living conditions among victims of the armed conflict in Ukraine.” - „Legal assistance for stateless persons” project - Project „Improving access to justice to live in dignity” 	Chisinau, MD-2009 8 Vlaicu Pârcălab str Green line: (+373) 60574848 Phone: (+373) 22 240899 Fax: (+373) 22 240898 law-center@cda.md taniakebak@gmail.com	9:00-17:00/5
11.	* Non-formal education center „Diversity.”	Chisinau	<ul style="list-style-type: none"> -Young people and teenagers -representatives of ethnic minorities; - Young leaders, representatives of ethnic communities 	<ul style="list-style-type: none"> - Informal education in the field of tolerance, diversity, equality and intercultural dialogue; - Informal education for human rights; - Media education and media literacy 	Chisinau, 7, Caucaz street Phone: (373) 780 94 594 + 373 698 67788 cen.diversity@gmail.com	9:00-18:00/5

12.	Terre des Home Moldova	Chisinau	<ul style="list-style-type: none"> - Children and young people - Professional groups 	<ul style="list-style-type: none"> - Protection and promotion of children's rights by strengthening the protection system - Supporting children affected by migration - Juvenile justice 	Chisinau, MD-2009 6, ap. 3 Nicolae Iorga street Phone: (+373) 22 23 80 39 mda.office@tdh.ch	9:00-18:00/5
13.	The Association for the Empowerment of the Child and the Family „Ave Copii”	Chisinau	<ul style="list-style-type: none"> - Children and young people - refugees - Professional groups 	<ul style="list-style-type: none"> - The „Support to Moldovan Communities in Hosting Ukrainian Refugees” project - Personalized support for the most vulnerable Ukrainian and local refugee children and adults - Protection and educational support for Ukrainian refugees and children from host communities - Increasing the resilience of rural youth leaving alternative care 	Chisinau, MD-2009 1 Constantin Stere street Phone: (+373) 22 237 854 (+373) 22 232 582 Fax: (+373) 22 23 72 59 office@avecopiii.md m.ianachevici@avecopiii.md	9:00-18:00/5
14.	Association „Motivatie”	Chisinau	Persons with disabilities	<ul style="list-style-type: none"> - Assisted employment services - Career counseling - Support in the social integration process - Employment opportunities in the field of work Free transport - prior registration at 060476027 - Free legal advice 	hours Chisinau, MD-2075 48, Mircea cel Batrin street Phone: (+373) 22 661 393 (+373) 67300449 office@motivation-md.org	9:00-18:00/5

NORTH						
15.	* Women and family social assistance center „Stimul.”	Ocnița	-Women and girls, victims of VF and their families - women in trouble - Older people	- „Female Line” program - Psychological support - individual/group - Legal assistance - individual counseling *assistance in the preparation of documents for the courts - socio-economic support / social integration - Economic empowerment/ personal development	Ocnița, 8 Tineretului str Helpline 080000112 Phone: (+373) 601 65 416 office@stimulmd.org	9:00-18:00/5
16.	* „Artemida „ Public Association	Drochia	Domestic violence topics: - VF victims - family perpetrators	Programs: - Assistance and counseling center for victims of domestic violence „Ariadna” - Center for assistance and counseling for domestic abusers - Resource center – information, support, training	Drochia, MD-5202 2/3 B, 2 floor N.Testemitanu street Phone: (+373) 60 959 530 artemida.ong@yahoo.com	9:00-18:00/5
17.	* AO „Honor and Right of Contemporary Women.”	Balti	Girls and women, victims of domestic violence	- Psychological counseling - Legal consultations - Social assistance - Reference to other services	Phone: (+373)79055616 olgapatlati@mail.ru	9:00-18:00/5

18.	AO „Balti Legal Clinic” CJ Balti	Balti	<ul style="list-style-type: none"> - unemployed - single-parent families - families with many children - students/minors, persons with disabilities 	<ul style="list-style-type: none"> - Free legal assistance for disadvantaged social categories in the northern region - Promotion and Defense of Human Rights; - Preventing and combating TFU, VF - Promotion and Defense of Women’s Rights - Promoting and defending equal opportunities 	<p>Balti municipality, 81, of 53 Mircea cel Batrin street Phone: (+373) 79014477 clinicabalti@gmail.com consultatiicju@gmail.com</p>	9:00-18:00/5
19.	* National Association of Paralegals from Moldova (ANPM)	Glodeni	<ul style="list-style-type: none"> - The large public - community paralegals 	<ul style="list-style-type: none"> - Consolidation of legal knowledge and personal development of community paralegal members of the Association; - Increasing the level of legal empowerment of the communities covered by the members of the Association and the level of understanding of the role of paralegals by APL 	<p>Fundurii Vechi village, Glodeni district Phone: (+373) 68 686 472 violettaodagiu@gmail.com viorica.parajurist@gmail.com Phone: (+373) 68 684 969</p>	9:00-18:00/5
20.	AO Center for Socio-Economic Policies „CONSENS”	(North zone)	<ul style="list-style-type: none"> - rural women and girls from vulnerable families in a crisis; -victims of VF and TFU 	<ul style="list-style-type: none"> <i>resilient incomes</i> „ project - support in identifying additional sources of income through business development or employment; - The „Digitalization Center for Women with business ideas” program (partnership with Orange) - Directly partnered with the Sangerei Business Incubator 	<p>Sangerei, MD-6201 1/12 Anton Crihan str Phone: (+373) 69360109 consens.singerei@yahoo.com ludmilaprociuc@mail.ru</p>	9:00-18:00/5

21.	* "Dacia" Youth Resource Center	Soroca	Youth (girls and boys)	Assistance in cases of <ul style="list-style-type: none"> - Discrimination of young people based on age - Trafficking in human beings - Violence against girls and women - The inequalities in the education of Roma children and young people - Empowering and empowering young people/involvement in decision-making processes 	hours Soroca 21 M. Sadoveanu str Phone: (+373) 230 23619 Fax: (+373) 230 92964 crt.dacia@gmail.com	9:00-18:00/5
CENTER						
22.	* AO Everyone contributes to a change „FCPS."	Criuleni	<ul style="list-style-type: none"> - people with disabilities (children, young people, adults) - girls and women, including victims of GBV - refugees from Ukraine 	<p>„Mobile Team" social service</p> <ul style="list-style-type: none"> - psychological, speech therapy, physical therapy, social assistance at home for disabled children and their families; - The „Economic Empowerment" program: beneficiaries, persons with disabilities from 18 to 40 years old; - The „Inclusive education and vocational guidance" program <ul style="list-style-type: none"> - support for educational institutions - „Support for refugees" program 	Criuleni 112 31 August str Phone: (+373) 248 21 809 (+373) 248 20 654 (+373) 68 474 000 office@fcps.md	9:00-18:00/5
23.	Social Justice Center „ECHITATE"	Criuleni	<ul style="list-style-type: none"> - socially vulnerable persons - Older people - refugees 	<ul style="list-style-type: none"> - Legal consultation - Legal assistance 	Criuleni 12, of 200 Biruinta street Phone: (+373) 248 22 190 equity2020@gmail.com	9:00-18:00/5

24.	„TRINITY” Social Support Center	Râbnița	<ul style="list-style-type: none"> - women addicted to substances - commercial sex workers - LGBT 	<ul style="list-style-type: none"> - Health and Social Protection - Prevention of smoking, drugs - Consumption, alcoholism, HIV, hepatitis, TB - Programs for vulnerable people 	Rabnita , 52, Mayakovskogo street Phone: (+373) 555 40 133 (+373) 779 04871 triniti.md@gmail.com	9:00-18:00/5
25.	NGO „Future. Begins Today”	Anoint	<ul style="list-style-type: none"> - VF victims - disabled people - refugees 	<ul style="list-style-type: none"> - Hotline 080071000 -Primary legal assistance in all accessible ways 	Ungheni, 8 George Meniuc street Phone: (+373) 236 23 115 (+373) 67674600 aec_via@yahoo.com costin.stratulat@gmail.com	9:00-18:00/5
26.	* „Interaction” Public Association	Tiraspol	<ul style="list-style-type: none"> - women, victims of TFU - women, VF victims - vulnerable people (orphans, invalids, Older) 	<ul style="list-style-type: none"> - Domestic violence hotline – 080099800 (between 9:00 a.m. and 9:00 p.m./7 days) - Hotline for human trafficking – 0800888888 (between the hours of 9.00 – 21.00/7 days) - Hotline for needy people - 053386030 	Tiraspol 73/3 Odeskaya street Phone: (+373) 533 89977 (+373) 533 51158 interaction2002@mail.ru	9:00-18:00/5
27.	* AO „Jenskie initiatives”	Tiraspol	<ul style="list-style-type: none"> - TFU victims and their families - VF victims and families - unaccompanied children - migrants in difficulty 	<ul style="list-style-type: none"> - Legal assistance/services - Psychological assistance (individual and family) - Social assistance - Economic empowerment programs 	Tiraspol 1 Manoilova street Phone: (+373) 533 52764 (+373) 778 52764 jen_in@mail.ru jenskieinitsiatiivi@mail.ru	9:00-17:00/5

28.	* AO „ Resonance ”	Tiraspol	<ul style="list-style-type: none"> - Women (and their children) in crisis - VVF, including Older and disabled women - single mothers/mothers with many children 	<ul style="list-style-type: none"> - VF cases hotline - 0 800 44 000 - social housing/shelter - Social assistance - Psychological consultation, including work with trauma - Legal advice - Economic empowerment programs 	<p>Tiraspol, MD-3300 17a 594 Lenina street Phone: (+373) 533 44411 (+373) 69300076 (+373) 77711320 civicinitiatives@gmail.com</p>	
SOUTH						
29.	Căușeni Law Center NGO	CAUSENI	<ul style="list-style-type: none"> - VF victims, - TFU victims - victims of discrimination/other crimes 	<ul style="list-style-type: none"> - Protection of the rights of victims of domestic violence, human trafficking/crimes - Maintaining partnerships with LPA and law enforcement to meet the needs of beneficiaries 	<p>1/2 Stefan cel Mare street Phone: (+373) 243 23680 (+373) 243 24291 cd_causeni@yahoo.com oboroceanu_ion@yahoo.com</p>	9:00-17:00/5
30.	AO „ Raza Încrederii ”	CAUSENI (cover Ștefan Vodă, Anenii Noi, Cimișlia)	<ul style="list-style-type: none"> - children with CES - subjects of domestic violence: the victims and abusers - people with the difficulty 	<ul style="list-style-type: none"> - Information and orientation - Counselling and assistance legally - Counselling psychology - Support groups - Activities non-formal - Aids humanitarian 	<p>Causeni, 28 Pacii str Phone: (+373) 79998755 (+373) 79563063 ao.razaincrederii@gmail.com alterego_ana@yahoo.com</p>	9:00-17:00/5
31.	Public Association „Pro Cimislia”	Cimișlia	<ul style="list-style-type: none"> -young people - women - Older people - vulnerable people (Especially in rural places) 	<ul style="list-style-type: none"> - Partnerships between civil society and decision-makers at different levels - Educational assistance - Empowerment of girls and women. Involvement in public life 	<p>Cimișlia, 14 Ștefan cel Mare Phone: (+373) 241 25873 (+373) 69 525 705 aoprocimislia@gmail.com Raileanu_n@yahoo.com</p>	9:00-18:00/5

32.	AO Regional Association of Mothers with many children and women entrepreneurs from Gagauzia „VESTA”	Comrat	<ul style="list-style-type: none"> - Women and children VVF - Young people and volunteers - vulnerable families in the region 	<ul style="list-style-type: none"> - Promoting gender equality; - Prevention of domestic violence (Day Centers to support victims of domestic violence, - Mobile multidisciplinary teams); - promoting volunteering 	58 a, of 415 Pobeda street, Comrat Phone: (+373) 298 84063 (+373) 601 22508 vesta.gagauzia@gmail.com info@vestagagauzia.md	9:00-17:00/5
33.	* Public Association „BIAZ GÜL”	UTA Gagauzia	<ul style="list-style-type: none"> - Women and girls, victims of VF and TFU - refugee women 	<ul style="list-style-type: none"> - Informational/legal assistance - Social assistance - Psychological assistance / prel. trauma/rehabilitation 	Comrat, 99 Lenin str Phone: (+373) 68436085 belaja_roza@inbox.ru	8:00-18:00/5
34.	* Women’s Resilience Center “OPHELIA”	Cahul	<ul style="list-style-type: none"> - VVF girls and women - women from ethnic groups - Ukrainian women and women with vulnerabilities 	<ul style="list-style-type: none"> - Psychological counseling - Legal consultations regarding social inclusion - Economic empowerment for women in difficulty 	Cahul, 11 Prospectul Republicii street Phone: (+373) 79 078570 Asociatia.ophelia@gmail.com	8:00-18:00/5
35.	* The psychosocial Center	Vulcănești	Women and girls, victims of domestic violence	<ul style="list-style-type: none"> - Legal assistance - Psychological assistance for victims of domestic violence 	Vulcănești, 30 Kirov str Phone: (+373) 68238386 n.mocan@mail.ru	8:00-18:00/5

3.3 Programs for Perpetrators of Domestic Violence

Several actors conduct the activity related to counseling and informing the perpetrators from the probation, police and social sectors.

Although expressly provided by the legislation in the field, the number of domestic abusers referred to assistance and counseling centers is low compared to the total number of family violence crimes and misdemeanors. According to the data published by the National Probation Inspectorate in 2020, 19 perpetrators participated in the

assistance and counseling programs for family perpetrators in 2021 – 38. An increase was recorded in the first six months of 2022 with the orientation of 49 perpetrators towards the programs.

At the national level, four centers have been created that offer specialized services for family perpetrators, of which only one is financed from the state budget, the other three being maintained from donor sources - all three with suspended activity.

Name	Services	NGO / Contacts
The assistance and counseling center for family abusers in Drochia	- Support services and individual advisors; - Legal advice; - Support services and group advisors	MD5202, or. Drochia, Republic of Moldova, Phone: (+373) 79000115
The assistance and counseling center for domestic abusers in Chisinau	- Support services and individual and group advisors / Legal advice	Managed by AO „CNFACEM” from the municipality of Chisinau - suspended activity
The assistance and counseling center for family perpetrators from Ocnița	- Support services and individual and group advisors / Legal advice	Managed by AO „Stimul” from Ocnița district - suspended activity
The assistance and counseling center for family perpetrators in Causeni	- Support services and individual and group advisors / Legal advice	Managed by AO „Raza Încrăderii” from CAUSENI suspended activity

3.4 Services/assistance provided to victims of SEXUAL VIOLENCE

Regarding [sexual violence](#), several forms of sexual aggression or types of sexual crimes are criminalized in the Republic of Moldova: *rape, violent acts of a sexual nature, sexual harassment, sexual intercourse with a person who has not reached the age of 16, perverse actions and enticing a minor for sexual purposes.*

CI „La Strada”, in partnership with the Ministry of Internal Affairs, through its mobile service - the intervention/support team is mandated to take over and assist all cases of sexual violence, regardless of whether the victims are from Moldova or Ukraine.

Also, on March 23, 2023, [the Regional Integrated Service](#) for victims of sexual violence was launched - *the provision in the same location of specialized and coordinated services for adult victims of sexual violence by taking biological samples, providing medical and medico-legal examinations, emergency medical care, post-traumatic care, psychological and legal counseling in order to overcome the risk situation.* Its piloting was entrusted to the United Nations Entity for Gender Equality and the Economic Empowerment of Women (UN Women) in partnership with local public administration authorities for two years, during which the Ministry of Labor and Social Protection and the Ministry of Health are to ensure the promotion of the regulatory framework necessary to implement this type of service at the national level, including its financing mechanism. The activity of the Integrated Service will be carried out in accordance with a Regulation and minimum quality standards, approved by Government Decision ¹³ on July 19, 2023.

The Integrated Assistance Service for child victims/witnesses of crimes was created - of the **Barnahus type**. It is a highly specialized service that provides psychological, legal, medical and social assistance under the same roof through immediate, coordinated and professional interventions. The purpose of the Barnahus-type Service is to facilitate the process of collecting conclusive and useful evidence in the criminal process and to offer children specialized assistance, which ensures the Prevention of re-victimization and/or re-traumatization. The services will be provided in three regional centers for the North, Center and South areas of the Republic of Moldova, located in the municipalities of Balti, Chisinau and Cahul. At the moment, only the one in the northern region has started its activity. The National Center for the Prevention of Child Abuse (CNPAC) and the Ministry of Labor and Social Protection carried out the project with the support of the World Childhood Foundation.

At the same time, in April 2023, the Government approved **the methodology and work instructions of the intervention team in cases of sexual violence**, which will become a mechanism for the protection of victims of sexual violence and their assistance in the key to an integrated, complex and prompt approach to the phenomenon of gender-based violence - medical, psychological, legal, social. The police, doctors and forensic doctors ensure the simultaneous consultation and the necessary assistance to the victim, thus considerably reducing the collection period of biological evidence and support in the detection of the crime.

¹³ https://www.legis.md/cautare/getResults?doc_id=138780&lang=ro

Name of the service	Coverage/ Beneficiaries	Services	Contact
Specialized medico-legal examination unit within the Forensic Medicine Center, intended for VVBG	National coverage Specialized space set up for victims of physical and sexual violence	<ul style="list-style-type: none"> - Separate access (avoid meeting the abuser) - gynecological examination office - high-performance equipment / sanitary group adapted, including to the needs of people with disabilities - psychological counseling area - trauma anamnesis/circumstances of the case 	Chişinău 8 Korolenko str Phone: (+ 373) 22 727 933 chancelloria.cml@cml.gov.md
Regional Integrated Service for victims of sexual violence	Regional coverage: Ungheni, Nisporeni, Călăraşi, Făleşti, Teleneşti and Sângerei with potential expansion. Provision integrated services for adult victims of sexual violence in the same location.	<ul style="list-style-type: none"> - biological sampling - medical and forensic examination - emergency medical care - Social Assistance - post-traumatic assistance - Psychological Counseling - legal advice - hearing and other procedural actions <p>Government decision no. 508 of 19.07.2023 with piloting the integrated regional service for victims of sexual violence was approved.</p>	Ungheni In September 2023, the recruitment of specialists began. For details: laura.grecu@unwomen.org
The Regional Center for integrated assistance of child victims/witnesses of crimes North	Regional coverage: Balti municipality, Briceni, Ocnîţa, Soroca, Donduşeni, Edineţ, Drochia, Râşcani, Glodeni, Făleşti, Sângerei, Floreşti districts.	<ul style="list-style-type: none"> - Hearing under special conditions - psychological assessment - medical-legal examination - assistance to ensure the protection of the child in a situation of risk - psychological assistance in crisis - legal assistance 	Balti CentrulBarnahus@cnpac.md Phone: (+373) 78000710
The Intervention Team on cases of sexual violence	National coverage. Specialized service for the protection of victims of sexual violence A complex and prompt integrated approach to GBV - medical, psychological, legal, and social.	<ul style="list-style-type: none"> - Free legal assistance, with representation in court; - Individual psychological counseling - Elaboration of psychological evaluation reports - at the request of legal authorities. 	Chisinau, MD 0 8008 8008 – from any landline or mobile telephone network (free call) trustline@lastrada.md

<p>The Child Assistance Team (CAT) Children's Program International Center „La Strada”</p>	<p>National coverage. Field of activity: assistance legal and psychological for the child victim or witness of:</p> <ul style="list-style-type: none"> - sexual violence against children, manifested by sexual abuse or sexual exploitation; - the use of information technologies as a means of recruitment, enticement, environment for committing abuse or Exploitation. 	<ul style="list-style-type: none"> - Support and consultancy for law enforcement bodies during investigations - Specialized psychological support for children and their family members during the criminal process - Specialized legal assistance and advice for children and their family members - Hearing child victims/witnesses of abuse or sexual exploitation under special conditions. 	<p>Chisinau, MD Phone: (+373) 78 330 406 (+373) 78 405 660 Working hours: 24/7</p>
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IV. THE JUSTICE SYSTEM/LEGAL ASSISTANCE

Prosecution was achieved in 31% of cases. The experts note the decrease, by about 50 percent, in the number of cases of family violence qualified as crimes and the prevalence of non-custodial sentences. Imprisonment with real execution only applies when domestic violence has serious consequences or the victim's death.

The police react operatively only if the victims declare the acts of violence and prove the consequences of the violence (bodily injuries). On the other hand, reporting acts of other types of violence, such as psychological, economic and/or persecution, is not considered. The difficulty of proving psychological violence also derives from the lack of legal regulation of the psychologist's activity, and psychological evaluation reports are not included in the list of evidence provided by national legislation.

Although the number of emergency restraining orders issued has increased, their violation by the perpetrators is mostly sanctioned with a fine, and the examination of contravention cases is delayed. The number of court protection orders is decreasing, and the number of domestic abusers participating in rehabilitation programs is decreasing.

Although official data show an increase in the number of reported cases of sexual violence, the conviction rate for this type of crime is low. Victims of sexual violence are often re-victimized, intimidated, discriminated against and even discouraged from notifying the competent bodies or supporting the complaints to the end, being most of the time forced to give in by withdrawing the complaints or conciliation.

Police of the Republic of Moldova. Territorial subdivisions



According to the legislation in force, victims of sexual crimes, domestic violence, and human/child trafficking have the right to be assisted, under the law, by a lawyer who provides legal **assistance guaranteed by the state (AJGS)**, which unfortunately remains limited. A [monitoring report](#) on GBV cases (VF, VS and TFU) shows that a lawyer represented 96% of the defendants, while only 7% of the injured parties had a legal representative¹⁴.

The main administrative body of the state-guaranteed legal assistance system is the National Council for State-Guaranteed Legal Assistance and its territorial offices, to which the Ministry of Justice joins and the Bar of Lawyers.

CNAJGS (National Legal Aid Council)		
Structure	Jurisdiction / Districts covered	Contact data
CHISINAU Territorial Office	Chisinau municipality The districts: Călărași, Criuleni, Dubăsari, Ialoveni, Hâncești, Orhei, Strășeni, Rezina, Anenii Noi, Bender, Căușeni, Ștefan-Voda, Șoldănești, Telenesti, Ungheni, Nisporeni	Chisinau municipality 1A, of.32,34,36,37 Alecu Russo street Phone: (+373) 22 496953, (+373) 22 496339, (+373) 22 310065 Email: ot_chisinau@cnajgs.md
BĂLTI Territorial Office	Balti municipality Districts: Briceni, Dondușeni, Drochia, Edineț, Fălești, Florești, Glodeni, Ocnîța, Râșcani, Sangerei, Soroca	Balti municipality 2 M. Sadoveanu street Phone/ fax: (+373) 231 61316, (+373) 231 22811 Email: ot_balti@cnajgs.md

¹⁴ *Monitoring of trials on cases of family violence, sexual violence and human trafficking*, 2018; file:///C:/Users/User/Downloads/CDF_Monitorizare_web_RO.pdf

COMRAT Territorial Office	Municipality Comrat The districts: Ceadâr-Lunga, Vulcanesti, Cimișlia, Basarabeasca, Leova	Comrat 2 M. Sadoveanu street Phone: (+373) 298 28853 / (+373) 298 61001 Fax. (+373) 305 55695 Email: ot_comrat@cnaigs.md
CAHUL Territorial Office	Cahul municipality Districts: Cahul, Cantemir, Taraclia	Cahul 6, Independentii street Phone/ fax: (0299) 20-413, 20-763 Email: ot_cahul@cnaigs.md

V. THE SOCIAL ASSISTANCE SYSTEM

The community social worker has the defining role within the multidisciplinary team, being de jure the manager who ensures case management, but de facto, few social workers know what the stages of this process are, and even fewer apply them in their daily work.

Social workers benefit from training but remain insufficiently prepared for domestic violence. One of the reasons is staff turnover: few social workers occupy these positions for a long time for various reasons – unattractive salaries, multiple obligations, etc. This is why most social workers are limited to providing benefits or social assistance, and many do not know that the job description of a community social worker

includes the responsibility to intervene in domestic violence cases.

One of the tasks is the obligation to set up and coordinate the multidisciplinary team, an activity that means more than drawing up the social survey and visiting the victim's home. Unfortunately, the social worker's activity is often limited to visiting the family's home, where violence has been reported.

However, in cases of violence in which children are involved, the Local Public Administration has the most important role because it exercises the powers of the guardianship authority in such situations and is responsible for the life and health of children.

Territorial Structures Social Assistance



VI. HEALTH SYSTEM/MEDICAL CARE

Medical workers could be the most active partners in identifying GBV cases, with the legislation stipulating concrete instructions. People experiencing domestic abuse represent a significant percentage of those seeking medical services. Many women feel more comfortable talking about what's happening to them with their GP or other specialist rather than the police.

However, most healthcare professionals limit themselves to providing medical care and sometimes emotional support and less thoroughly document or refer these patients to other professional groups capable of intervening in such situations or to existing service providers in the field.

6.1 Institutions Subordinate to the Ministry of Health



6.2 FORENSIC Services

The Forensic Medicine Center is a public institution of judicial expertise in medico-legal and psychiatric-legal expertise, next to the Ministry of Health.

The Center's mission is to provide scientific and practical means of proof to contribute to the administration of justice and the improvement of medical care to respect human rights.

Although the specialists in the health system have an obligation to correctly complete the medical record, which the victim of violence can later use as evidence in court regarding the case of current or repeated violence, they lack the knowledge of documentation, formulation of an effective medical response to family violence, which includes in its composition the special needs of the victims. Many doctors are unaware of domestic violence cases in their practice and do not know how to identify them, how to respond and where/ to whom to refer survivors.

Catalog of Medical Institutions and Services



The purpose of medico-legal research is to document the consequences of violent acts and collect biological evidence, which will be used as evidence could prove or disprove a connection between people and/or between people and places or objects and, in this way, will allow the perpetrator's actions to be criminalized.

In cases of **sexual violence**, the collection of biological evidence is done due to the need to establish the presence of biological material from the perpetrator in order to identify him, as well as to demonstrate the physical and mental coercion or the state of helplessness of the survivor /victim, determined by the state of alcoholic or narcotic intoxication.

- Forensic services are provided by the Forensic Medicine Center within its territorial subdivisions, located in district centers and municipalities. Each subdivision is placed at the service of police inspectorates, prosecutors' offices, courts and the population of the respective territorial-administrative unit.

- As a rule, the medico-legal examination is carried out on the premises of the territorial medico-legal sections within their activity schedule.
- Also, be carried out outside the activity schedule of the medico-legal Section (24/7) in cases of sexual assaults (at most five days after the rape) and when there is a danger of the disappearance of some means of evidence or a change in some factual situations.

Also occur where the person is (medical and sanitary institution, detention institution, court of law, residence of the person (exception)).

Forensic subdivisions territorial is located in the Center's territorial - administrative units - **District Hospitals or Health Centers**.

	FORENSIC MEDICINE CENTER	CHISINAU. 8 Korolenco street Phone: (+ 373) 22 727 933 E-mail: chancelloria.cml@cml.gov.md
	Subdivision	Specialists/coordinates
1.	CHISINAU MUNICIPAL CLINICAL DEPARTMENT	<p>Services:</p> <ul style="list-style-type: none"> - expertise/examinations of persons and medical documents at the request of criminal investigation bodies, courts of law and at the request of individuals in order to: <ul style="list-style-type: none"> • Establishing the presence of injuries, their location, character, degree of severity and other problems related to bodily injuries; • Assessing the state of health of people; • Determination of sexual conditions (determination of sex, sexual maturity, virginity, reproductive capacity, pregnancy, recent birth, abortion, as well as venereal contamination) • In the case of sexual crimes (diagnosis of a sexual relationship and the bodily injuries that accompany it in the case of rape, violent actions of a sexual nature (homosexuality, lesbianism), sexual relationship with a person who has not touched

2.	BĂLȚI forensic department	- Macrițchi Serghei - chief Section, medico-legal judicial expert, higher category - Grecu Laurențiu – medico-legal judicial expert, higher category Address: BĂLȚI, 101 Decebal street Phone: 067744963
3.	ANENII NOI Forensic department	Stratan Marian – medico-legal judicial expert, second qualification category Address: ANENII NOI, 30 Uzinelor street Phone: 0265 23956
4.	CIMIȘLIA forensic department	Pascari - chief Section, medico-legal judicial expert, category. UPPER Address: CIMIȘLIA, 135 Alexandru cel Bun str Phone: 0241 23282
5.	CAHUL forensic department	Ceban Alexandru - chief Section, medico-legal judicial expert, category. third Marcu Gheorghe – medico-legal judicial expert, categ . UPPER Address: CAHUL, 150 Stefan cel Mare street Phone: 0299 34173
6.	CANTEMIR forensic department	Verdeș Iurie - chief department, medico-legal judicial expert, the first category Address: CANTEMIR, 1 Testemitanu street Phone: 0273 22081
7.	CĂLĂRAȘI forensic department	Vodă Nicolae - chief Section, medico-legal judicial expert, higher category Address: CĂLĂRAȘI, 59 Testemitanu street Phone: 0244 23080
8.	COMRAT forensic department	Topal Carolina - chief department, medico-legal judicial expert, first category Address: COMRAT, 2 Romana street Phone: 0298 31140
9.	CRIULENI forensic department	Ceban Anatol - chief Section, medico-legal judicial expert, higher category Address: CRIULENI, 1 Stefan cel Mare street Phone: 0248 22661
10.	DONDUȘENI forensic department	Frecăuțanu Iurie - chief section, medico-legal judicial expert, higher category Address: DONDUȘENI, 26 Mihai Eminescu street Phone: 0251 22998

11.	DROCHIA forensic department	Balea Valeriu - chief Section, medico-legal judicial expert, higher category Address: DROCHIA, 4 Soseaua Sorocii street Phone: 0252 24970
12.	EDINEȚ / BRICENI Forensic department	Weather Sava - chief Section, medico-legal judicial expert, higher category Cojocari Andrei – medico-legal judicial expert, third qualification category Address: EDINEȚ, 1 Bucovina street Phone: 0246 25282
13.	FĂLEȘTI forensic department	Panici Anatol - chief department, medico-legal judicial expert, the first category Address: FĂLEȘTI, 38 Stefan cel Mare street Phone: 0259 25458
14.	FLOREȘTI forensic department	Borosean Doina - chief department, medico-legal judicial expert, third category Address: FLOREȘTI, 1 Testemitanu street
15.	GLODENI forensic department	Solovei Serghei - chief Section, medico-legal judicial expert, higher category Address: Glodeni town, 2 Tricolorului street Phone: 067744974
16.	HÂNCEȘTI forensic department	Iachimov Oleg - chief Section, medico-legal judicial expert, higher category Strarinschi Valentin – medico-legal forensic expert, higher category Address: HÂNCEȘTI, 174 Hincu street Phone: 0269 23532
17.	LEOVA forensic department	The collaborators of the Cantemir medico-legal Section will provide the medico-legal services of the nominated Section.
18.	NISPORENI forensic department	Butnaru Alexandru - chief department, medico-legal judicial expert, the first category Address: NISPORENI, 5 Toma Ciorba street Phone: 0264 23204
19.	ORHEI forensic department	Cobîscan Dumitru - chief department, medico-legal judicial expert, higher category Address: ORHEI, 116 V.Lupu street Phone: 0235 23273
20.	RÂȘCANI forensic department	Railean Sergiu - chief Section, medico-legal judicial expert, higher category Address: RÂȘCANI, 6 Testemitanu street Phone: 0256 23944

21.	REZINA forensic department	Railean Sergiu - chief department, medico-legal judicial expert, the third category Address: REZINA, 27 August street Phone: 0254 21681
22.	SÂNGEREI forensic department	Cojocaru Valerian – chief section, medico-legal judicial expert, higher category Address: SANGEREI, 51 Testimitanu street Phone: 069358181
23.	SOROCA forensic department	Rusu Nicolae – medico-legal judicial expert, second qualification category Address: SOROCA, 14 Mihai Eminescu street Phone: 023092398
24.	STRĂȘENI forensic department	Gherman Liviu - chief Section, medico-legal judicial expert, the first category Address: STRĂȘENI, 2 Yachiv street Phone: 069183009
25.	ȘTEFAN VODĂ forensic department	Ciocoi Sergiu - chief Section, medico-legal judicial expert, higher category Address: ȘTEFAN-VODĂ, 2 Testimitanu street Phone: 0242 24449
26.	TELENEȘTI forensic department	The collaborators of the Fălești medico-legal section will provide the medico-legal services of the nominated Section.
27.	UNGHENI forensic department	The employees of the Ungheni Forensic Section will provide the medico-legal services of the nominated Section.

MEDICO-LEGAL PSYCHIATRY SERVICE

Services: carrying out expert opinions and findings in the psychiatric-legal field regarding persons and medical documents at the request of criminal investigation bodies, courts and at their request:

- **Psychiatric-legal expertise** - evaluation of psychic discernment and the exercise capacity of the suspect; assessment of the mental state, diagnosis of mental illness; assessment of the mental state of the victim/witnesses, physical fitness /incapacity, etc.
- **Psychiatric-psychological expertise:** evaluation of individual-psychological particularities and psychic discernment: evaluation of the victim's mental state, assessment of the level of psychological development, individual psychological particularities, the level of intellectual development, the presence or absence of mental disorders and solving the question regarding the capacity to submit declarations, etc.
- **Clinical-psychological expertise** - evaluation of the individual-psychological peculiarities of the persons within the psychological examination; assessment of the psychological state and exercise capacity.
- **Psychiatric-narcological expertise** - Evaluation of the mental state of the suspect, the accused with a history of drug addiction, and the capacity of people with mental and behavioral disorders due to psychoactive substances.

Inpatient Forensic Psychiatry Department Chisinau	Experts: Mardari Elena - chief department, judicial expert, medico-legal psychiatrist, higher qualification category Antoci Angela – judicial expert medico-legal psychiatrist, higher qualification category Șîntari Eugeniu - judicial expert, medico-legal psychiatrist, third qualification category Cazacu Vasile - judicial expert medico-legal psychiatrist, higher qualification category Bordeniuc Valentina - judicial expert medico-legal psychiatrist, third qualification category
Department of Outpatient Forensic Psychiatry Chșinău	
Department of Outpatient Forensic Psychiatry, Bălți	Negara Corneliu - chief Section, forensic psychiatry expert, first qualification category Vrabii Marcela - judicial expert medico-legal psychologist, third qualification category Tintari Anatolie - judicial expert medico-legal psychiatrist, higher qualification category

6.3 Primary Health Care Services

Primary care	
NORTH area	
Briceni Health Center	48 Mihai Eminescu street / Tel: 0247 23 685
Ocnita Health Center	64 Independentei street / Tel: 0271 21 396; 0271 22 580; 0271 22 339
Dondușeni Health Center	26/1 M. Eminescu street / Tel: 025121344
Edineț Health Center	81 Independentei street / Tel: 024621184
Râscani Health Center	59 Independentei street / Tel: 0256 23 344
Drochia Health Center	4/1 Testimitanu street / Tel: 0252 2 30 31
Soroca Health Center	4/1 Testimitanu street / Tel: 0230 2-22-24
Glodeni Health Center	2 Tricolorului street / Tel: 024923743
Health Centers Bălți	Health Center No. 1 - 101 Decebal street / Tel: 0231 74334 Health Center No. 2 - 52 Stefan cel Mare street / Tel: 0231 21332, 068759222 Health Center No. 3 - 13 G. Cosbug street/ Tel: 0231 24274 Health Center No. 4 - 9 Striiskaia street/ Tel: 0231 67877 Health Center No. 5 - 21 Boris Glavan street/ Tel: 0231 38179 Health Center No. 6 - 30 Kiev street / Tel: 0231 44577, 068874666


Făleşti Health Center	Stefan cel Mare street / 0259 25 468
Blood Health Center	11 Nicolai Testemiteanu street / Tel: 262 22 997, 0262 22 958, 0262 23 339
Floreşti Health Center	Victoriei street / 0250 84129, 0250 23101, 0250 23102
CENTER area	
Ungheni Health Center	66 Romana street / Tel: 0236 23577
Nisporeni Health Center	40 Toma Ciorba street / Tel: 0264 23 472
Calarasi Health Center	Bojole street, Calarasi , Tel: 0244 22-660; 0244 26-663
Dubăsari Health Center	Coşniţa village, Pacii street / Tel: 024844265, 067677727
Criuleni Health Center	1 Stefan cel Mare street / Tel: 0248 22236
Străseni Health Center	105 Stefan cel Mare street / Tel: 0237 25280, 0237 23482
Hânceşti Health Center	2 Toma Ciorba street / Tel: 0269 24 167
Ialoveni Health Center	7 Alexandru cel Bun street / Tel: 0268 21 252
Anenii Noi Health Center	30/1 Uzinelor street/ Tel: 0265 21-272, 0265 93-013
SOUTH area	
Leova Health Center	63 Stefan cel Mare street / Tel: 0263 239 07, 060667440
Cimişlia Health Center	str., Cimislia / Tel: 241 23989
Causeni Health Center	16A Ana & Alexandru str. Tel: 243 25742, 243 26875
Ştefan Vodă Health Center	2 Testimitanu street / Tel: 0242 25328
Basarabeasca Health Center	5 Muncii street / Tel: 0297 20525
Cantemir Health Center	22 Testemiţeanu street. / Tel: 0273 22388
Cahul Health Center	20 Republicii street/ Tel. 299 22434
Taraclia Health Center	2 Kotovskii street / Tel: 0294 24 588
Comrat Health Center	Victoriei street/ 0298 23 433
Volcano Health Center	37 Lenina street/ Tel: 0293 36 608

7.4 Community Mental Health Centers (CMHC)

CMHC	Phone	E-mail	Address
CMHC Center (CNSM)	022 731440		11 a Docuceaev street, Chisinau
CMHC Ciocana	022 477253		123 Uzinelor street
CMHC Botany	022 929788	receptie@psi.md	28/1 Independentei street, Chisinau
CMHC Buiucani	022 741738	ccsmbuiucani@mail.ru	24 Ion Creanga street, Chisinau
CMHC Pošta Veche	022 464965		19 Socoleni street, Chisinau
CMHCs in the country	Phone	E-mail	Address
CMHC Anenii Noi	0265 21274	ccsmaneniinoi@gmail.com	30/1Uzinelor street
CMHC Balti	0231 71011	cmf_ccsm_balti@mail.ru	101 Decebal street
CMHC Basarabeasca	0297 20524	ccsm.basarabeasca@mail.ru	55 Muncii street
CMHC Briceni	0247 23685	ccsmbriceni@mail.ru	48 Mihai Eminescu street
CCSM Cahul	0299 32709	ccsmcahul@trimbos.md	27 Stefan cel Mare street
CMHC Cantemir	0273 22462	ccsmcantemir@gmail.com	22 Testimițeanu street
CMHC Calarasi	0244 27015		1 Bojole street
CMHC Causeni	0243 26847	ccsmcauseni@gmail.com	14 Ana and Alexandru street
CMHC Ceadâr Lunga	0291 26408		2 Tiny 2 street
CMHC Cimișlia	0241 26783	ccsmcimisia@trimbos.md	135A, 1st floor Alexandru cel Bun street
CMHC Comrat	0298 23379, 0298 24743	cmfcomrat@ms.md	44 Pobedi street
CMHC Criuleni	0248 25027	ccsmcriuleni@mail.md	1 Stefan cel Mare street
CMHC Dondușeni	0251 21344		26/1 Mihai Eminescu street
CMHC Drochia	0252 26808	ccsm.drochia@gmail.com	4/1 N. Testemițeanu street
CMHC Dubăsari	0248 44265	cmf.dubasari@ms.md	Coșnița village, 70 Pacii street
CMHC Edinet	0246 24967		81 Independentei street
CMHC Falesti	0259 92717	ccsmfalesti@gmail.com	36 Stefan cel Mare street
CMHC Florești	0250 25447	ccsm@cmff.md	37 Stefan cel Mare street
CMHC Glodeni	0249 22881		2 Tricolor street
CMHC Hâncești	0269 23447		153 Mihalcea Hîncu street
CMHC Ialoveni	0268 27550		7 Alexandru cel bun street

CMHC Leova	0263 23248		63 Stefan cel Mare stret
CMHC Nisporeni	0264 23472		40 Toma Ciorbă street
CMHC Ocnita	0271 23425		64 Independentei street
CMHC Orhei	0235 21457	ccsmorhei@trimbos.md	127 Vasile Lupu street
CMHC Rezina	0254 21778	cmf.rezina@ms.md	5 Sciusev
CMHC Râșcani	0256 21360		59 Independentei street
CMHC Sangerei	0262 84450	ccsm.singerei@mail.ru	11 Testemițeanu street
CMHC Soroca	0230 21135	ccsmsorooca@trimbos.md	16 Mihai Eminescu street
CMHC Straseni	0237 22353	ccsmcsstraseni@mail.ru	105 Stefan cel Mare street
CMHC Soldănești	0272 25266	cmfsoldanesti@ms.md	11 N. Testemițeanu street
CMHC Stefan Voda	0242 22476	cmf.stefanvoda@ms.md	2 N. Testemițeanu street
CMHC Taraclia	0294 23252	comunitarinnii.centru@mail.ru	2 Kotovski street
CMHC Telenesti	0258 22164	cmftelenesti@ms.md	5 Stefan cel Mare street
CMHC Ungheni	0236 23309		27 Romanian street
CMHC Vulcănești	0293 21838		59 Plotnikov street

7.5 Youth-Friendly Health Centers¹⁵

<p><u>Network of 41 youth-friendly health centers</u></p> <p>Schedule: Monday-Friday 9:00-18:30; Saturday 9:00-11:00</p> <p>Beneficiaries: Children and young people (10-24 years)</p> <p>Services: Offers confidential and free consultations: Gynecologist, psychologist, urologist/ andrologist, social worker, dermatovenerologists, HIV/AIDS counseling and testing, family planning.</p>	
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No.	Town	Address	No. tel CSPT	E-mail
1.	„NEOVITA” National Resource Center	19 Socoleni street, Chisinau	022 46-37-28 fax: 022 40-66-32	info@neovita.md www.neovita.md

¹⁵ Abbreviations: YK – Youth Clinic (center for young people); CMF – Center of Family Physicians; CS – Health Center

2.	CSPT Chisinau, VitaSens YK „SINDBIODAN”	1G Costiujeni street, Chisinau	022 902247 022 902246	dzigarm1963@mail.ru
3.	CSPT Botany YK „BOTANY”	28 Independentei street, Chisinau CMF no. 2, floor one cab. 111-114, 116	022 660 676	cspt28@gmail.com
4.	CSPT Center YK „ACCEPT”	63, 31 August 1989 street, Chisinau	022 274357	ykaccept_2017@list.ru
5.	CSPT Amigos YK „FRIENDS”	Chisinau, 24 Ion Creangă street, CMF 4, et. 1	022 719303 022 719302	csptamigos@gmail.com
6.	CSPT Ciocana YK „HAMMER”	80, Vadul lui Voda street, Chisinau	022 023126	youthret.ciocana@ms.md
7.	CSPT Anenii Noi YK „CALIPSO”	30/1 Uzinelor street, Anenii Noi	0265 24783	golbanvi@mail.ru
8.	CSPT Balti YK „ATIS”	60, Kiev street, Balti	0231 46462; Fax: 0231 44730	atis_balti@mail.ru cspt.atis@mail.ru
9.	CSPT Basarabasca YK „FORTUNA”	24, Muncii street, Basarabasca, 4th floor, bir. 411	0297 20295	tudor.pruteanu@mail.ru cspt.fortuna@gmail.com
10.	CSPT Briceni YK „IUVENTUS”	84 Eminescu street, Briceni CS, 2nd floor	0247 25683 Fax. 0247 25642	rodicacioclea@mail.ru csptbriceni@mail.ru
11.	CSPT Cahul YK „AGAPE”	27 Stefan cel Mare street, Cahul CS, 5th floor bir 513,517	0299 23935	cspt.agape@bk.ru Facebook : CSPT Agape
12.	CSPT Călărași YK „VITA LONGA”	21 Toma Ciorbă street, Călărași, block Pediatrics, floor 1	0244 26492 Fax: 0244 20801	cspt.vetalonga@gmail.com Facebook : CSPT Villalonga
13.	CSPT Cantemir YK „CANTEMIR”	22 Testimîțanu street CS, age 2, cab. 201,203,204,206	0273 22701 Fax: 273 22703 0273 22703	csptcantemir@mail.ru
14.	CSPT Causeni YK „CLEPSIDRA”	14 Ana Alexandru street, Căușeni CS 2nd floor bir 27.30	0243 26633	clepsidra@list.ru
15.	CSPT Ceadâr-Lunga YK „ЮНОСТЬ”	2 Miciurin street, Ceadir Lunga	078442719 0291 22910	csptceadir@gmail.com
16.	CSPT Cimișlia „YOUTH FOR YOUTH”	135 Alexandru cel Bun street, Cimișlia, CS premises, floor 1, offices 22,25	0241 21115	tineritineri2018@gmail.com
17.	CSPT Comrat YK „WAKE UP +”	46 Pobedî street CS 3rd floor bir 48-51,56	0298 23670	dvijenie_plus@mail.ru
18.	CSPT Criuleni (Dubasari) YK „VITAMIN”	1 Stefan cel Mare street, Criuleni; the premises of the polyclinic	0248 21000	alexculava@yandex.com vionica@rambler.ru

19.	CSPT Dondușeni YK „HOPE OF THE YOUTH”	26 Eminescu street, Dondușeni, 2nd floor, office 28-29	0251 22394	sperantatinerilor@mail.ru cojocarus.vi@gmail.com
20.	CSPT Drochia YK „ANA”	4 Testimitanu street, Drochia; the premises of the polyclinic	0 252 24388	centru_ana@mail.ru
21.	CSPT Edineț YK „SALVE”	81 Independence street, Edineț; the premises of the polyclinic	0246 23194 0246- 24967	cspt.salve@gmail.com
22.	CSPT Falești YK „SATI”	38 Stefan cel Mare street, Falești; The „House of Hope „ Center	0259 25265	cspt.sati@mail.ru
23.	CSPT Florești YK „TRUST”	35 Stefan cel Mare street, Florești, CMF, floor III, office no. 56	0250 25416	centruprietenos@mail.ru csptplaton@cmff.md
24.	CSPT Glodeni YK „HOPE”	2 Tricolorului street, Glodeni; CS et. 4, room 44; et2, room 11	0249 22913 Fax. 249 23743	cpf_glodeni@mail.ru / vlupacescu@mail.md
25.	CSPT Hâncești YK „YOUTH AND HEALTH”	153, M Hincu street, Hincești; polyclinic, et. 1, bir. 7, 8, 31	0269 21902	valentinasilvestru@mail.ru
26.	CSPT Ialoveni, Costesti YK „ADVANTES”	87 B Stefan cel Mare street, Ialoveni; CS et. 3	0268 92473 0268 92475	csptavantecostesti@mail.ru
27.	CSPT Leova YK „ORCHIDE”	63 Stefan cel Mare street, Leova	0263 24010	orchidaleova@gmail.com
28.	CSPT Nisporeni YK „NISPROTECT”	5 Toma Ciorba street, Nisporeni; CS 1st floor bir. 113,112,114,110	0264 26070	nis.protect@mail.ru
29.	CSPT Ocnița YK „OCNIȚA”	64 Independentei, Ocnița; CS et. 4	0 271 26029	inabestenco@mail.ru
30.	CSPT Orhei YK „ORHEI”	85 Negruzzi street Orhei, CS no. 1, cab 1-6	0235 21457	csptorhei@mail.ru
31.	CSPT Rezina YK „HARMONY”	5 Sciusev street, Rezina., CS et.2, cab 210,211 and et.4 cab. 407,408	0254 23389	ykcsptarmonia91@mail.ru
32.	CSPT Râșcani YK „PROVITA”	59 Independentei street, Riscani, CMF floor no. 2 cab 34 and floor three cab. 44.50;	0256 24088	cspt.riskani@mail.ru
33.	Singerei CSPT YK „THE FUTURE”	11 Testimitanu street, Singerei	0262 21785 0262 26268	roskaiulia@yahoo.com
34.	CSPT Soldanesti YK „NEW LIFE”	11 Testimitanu street, Soldanesti, CS 2nd flo- or, office 223, 226	0272 20334 0272 25009	clipa.maria@mail.ru
35.	CSPT Soroca YK „PRO-LIFE”	19 M.Eminescu street, Soroca, CS, offices 47,48,49, floor 2	0230 92100	csptsoroca@rambler.ru / tatianamorari@rambler.ru

36.	CSPT Ștefan Voda YK „JUNONA”	2 Testimitanu street, Ștefan Vodă,	0242 22262 0242 23236	cspt.ungureanu@gmail.com
37.	CSPT Strășeni YK „PRO-SALVA”	105 Ștefan cel Mare street, Strășeni, Centrul de Sanatate , floor 2 office 201,202,203a,203b;	0237 27663	cspt.prosalva@gmail.com
38.	CSPT Taraclia YK „ISIDA”	2 Kotovski street	0294 21560	centrul.isida@mail.ru
39.	CSPT Telenesti YK „TELENESTI”	6 Ștefan cel Mare street, Telenesti; CS, bir 301,317	0258 24712	ms.tinerilor@mail.ru hubencuana@gmail.ru
40.	CSPT Ungheni YK „IMPULSE”	27 Romana street, Ungheni/ CMF Ungheni 2nd Floor	0236 23577 0236 22334	impulscentru@gmail.com
41.	CSPT Vulcănești YK „VOLCAN”	Plotnicovstreet, Vulcănești, CMF 1st and 4th floor bir 116,405	0293 21242 Fax: 0293 21838	cs.vulcanesti@ms.md csptvul@mail.ru

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