



Dear Friends,

Since HIAS' establishment over 100 years ago in response to a European refugee crisis, we have been working hard to put ourselves out of business by finding places for displaced persons to call home. Sadly, however, the need for HIAS has never been greater: there are more displaced people than ever before in human history. More than 100 million displaced people are now in need of protection.

In February 2022, Russia invaded Ukraine, a country where HIAS has been working for the last 20 years to protect refugees leaving Ukraine as well as asylum seekers and internally displaced Ukrainians. Since 2014, we have been doing so through Right to Protection (R2P), a Ukrainian organization originally started by HIAS. The Russian invasion brought HIAS back to Europe with our sister agency, HIAS Europe, engaging European Jewish communities to respond to the global refugee crisis.

HIAS' long history in Ukraine allowed us to respond to the crisis with urgency, opening new operations there as well as in Poland, Moldova, and Romania. HIAS has partnered with women-led organizations addressing the needs of women and children, who constitute the majority of people fleeing Ukraine. We effectively advocated for Western nations to open their doors and continue to urge that host countries give refugees the agency to make their own decisions about their future.

With the Ukrainian emergency still raging, it's important to reflect on how much HIAS accomplished in 2021, a year that now feels like a distant memory.

- In 2021, HIAS helped more than one million people rebuild their lives in security and freedom.
- Following the fall of Kabul last August, we immediately activated our Emergency Response team to address the mass displacement. HIAS mobilized around advocacy and resettlement, introducing a new "Welcome Circle" model with 32 Jewish community partners across the United States welcoming 133 Afghans.

- HIAS continued to work on both sides of the U.S.-Mexico border to serve asylum seekers.
- We maintained our position as the leading agency for displaced people in the Americas, with growing operations in nine countries across Latin America and the Caribbean, and we continued to serve hundreds of thousands of refugees in Chad, Kenya, Greece, and Israel.

In the pages that follow, you'll read more about HIAS' impact around the world. If 2021 tested HIAS in new ways, we reached the year's end with a renewed commitment to upholding the Jewish values of providing welcome to the stranger and protection to the refugee.

Through the support of our volunteers, staff, network of partners, and generous donors, we rose to meet the year's challenges. The HIAS Board of Directors, under the leadership of then-Chair Robert Aronson, worked diligently and creatively to respond to the agency's ever-changing needs. We thank Bob for the compassion, wisdom, and dedication that distinguished his service.

There have never been more people seeking safety and so few places willing to welcome them. We at HIAS cannot let this deter us from pursuing our vision of a world in which every displaced person finds welcome, security, and opportunity. We are grateful to you for standing with us and with the displaced people we serve, as we build that world together.

B'shalom (in peace),







Mark Hetfield PRESIDENT & CEO







OUR CRISIS RESPONSE IN UKRAINE AND AFGHANISTAN

Meeting the Needs of Ukrainian People

When Russia invaded Ukraine in early 2022, the world watched in horror as hospitals, schools, and homes were reduced to rubble. Millions of people, mostly women and children, fled the violence in frigid temperatures—often without food or water and without knowing where they would sleep at night. As the destruction continues, the impact on civilians remains alarming and the breakdown of vital infrastructure, such as electricity and roads, is putting countless lives at risk.

Inside Ukraine, HIAS has been working to respond to the many needs of Ukrainian refugees and internally displaced people. Shortly after the crisis broke, we rushed emergency funding to Right to Protection (R2P), an independent Ukrainian NGO providing legal and humanitarian aid to internally displaced people (IDPs) from Eastern Ukraine since 2014. R2P's specialists are distributing food, blankets, and clothes, and operating a 24-hour hotline to answer questions about evacuation and refugee status. The organization is also protecting people at border checkpoints as they make their way out of the country.

Across Europe, HIAS has provided financial assistance to Jewish communities in Poland, Moldova, and Romania. We placed a Relocation Officer in Moldova, with more staff to come in Poland, Hungary, and Romania, to help Ukrainians relocate to Western Europe. HIAS is also assisting other Western European countries seeking to support newly arrived refugees by partnering with local communities, municipalities, the private sector, and other governmental and NGO partners. Ilan Cohn, the director of HIAS Europe, emphasized that HIAS' approach in Europe will be to work through Jewish communities and Jewish social services to support refugees, which has been working well in Poland. "This network of Jewish communities has proven very powerful," he said. "They mobilized very quickly."

In the United States, HIAS is providing legal advice to Ukrainians applying for Temporary Protected Status. HIAS is providing monthly Know Your Rights sessions for Ukrainians new to the United States. We are also running monthly TPS clinics, in conjunction with several other organizations, and serving some Ukrainian TPS clients directly, through our pro bono program. Our direct legal services team is also actively providing consultations and advice to Ukrainians. We have also established "Welcome Circles"—a network of synagogues and local Jewish organizations, as well as coalitions of individuals, that are providing Ukrainian refugees with assistance for at least six months while they acclimate to their new homes. In 2021, we introduced Welcome Circles as a model to accommodate the influx of Afghans, and we have successfully expanded them in the wake of the Ukrainian crisis. The circles are the first major innovation to refugee admissions in the U.S. in 40 years, and HIAS was the first resettlement agency to promote this approach.

In Israel, HIAS has also been actively responding to the impact of Russia's invasion of Ukraine. Since the start of the crisis, HIAS Israel has advocated for fair entry and enhanced protection for Ukrainian women and girls. Additionally, HIAS Israel has provided individual legal assistance and assessed the immediate needs of newly-arrived Ukrainians—including those who need help dealing with gender-based violence, housing, and their livelihoods. HIAS Israel has coordinated closely with government authorities, local service organizations, and the private sector to meet urgent needs. As the humanitarian and displacement crisis continues to unfold in Ukraine and the broader region, HIAS Israel will continue to provide Ukrainian refugees with the immediate help they need to live safely during their displacement.

HIAS **2021/2022** Impact Report

Living in Limbo

When Russian forces started firing missiles into the city of Kharkiv, Marianna and her 84-year-old father knew they needed to get out. Apartment buildings were being destroyed, civilians were dying, and neighborhood streets were layered with shrapnel and broken glass. Ukraine's president urged people in Kharkiv to go to a shelter. Fearing the worst, Marianna and her father traveled more than 500 miles to the city of Lviv in western Ukraine with the hope of crossing the border into Poland. When they finally made it to the refugee registration office, two weeks after fleeing their home, staff members of HIAS' partner R2P found them temporary shelter, food, and other necessities.

We have not stopped for a single day," said Victoria Dei, R2P's public information director. "All of us are seeking ways to adapt our resources for wartime."

Many of the employees at R2P are twice displaced themselves, making it easier for them to understand the myriad problems Ukrainians are facing on their arduous journeys.

To help meet urgent needs for food, shelter, and money exacerbated by lost jobs and livelihoods, R2P launched a direct Cash Assistance Program for Internally Displaced Persons. It's modest—providing about \$80 per person each month for three months—but it has already reached 80,000 people with an initial target of 360,000. For people like Marianna and her father, that support makes a world of difference.





Resettling Afghan Refugees in the United States

When the humanitarian crisis broke out in Afghanistan in August 2021, HIAS leapt into action to address the needs of Afghans fleeing for safety and in dire need of food, jobs, schools, and new homes. In a matter of weeks, the U.S. government airlifted more than 76,000 Afghans from their homeland and brought them to the United States as part of the largest military evacuation of refugees in history. HIAS and our network of 26 U.S. affiliates and community partners mobilized immediately to prepare for the resettlement of Afghan arrivals. Through our partnerships with local refugee agencies, we resettled over 3,600 Afghans in 26 cities across the United States and organized Jewish communities nationwide to take action.

Meet Zubair

Zubair Babakarkhail had been a multilingual reporter for the U.S. Army publication Stars and Stripes in Afghanistan. When the Taliban took control in August 2021, Zubair's wife and three young children were flown out of Kabul on the floor of a military plane bound for Qatar. With the help of a U.S. Air Force colonel, the Babakarkhail family made their way to Wisconsin where they stayed at Fort McCoy for two and a half months for vaccines and documentation. Finally, in November, they made it to a temporary accommodation in Pittsburgh along with a number of other Afghans, and were resettled by HIAS' partner Jewish Family and Children's Services (JFCS) Pittsburgh. Zubair now works for JFCS Pittsburgh as a Cultural Navigator—he is fluent in Dari, Pashto, Urdu, and English—to help other families acclimate, adjust, and learn about their new country.

IN 2021 HIAS RAISED NEARLY

\$3.4 million FOR AFGHAN REFUGEES AND ASYLUM SEEKERS

\$1,200,000 HOUSING \$300,000 LEGAL & ADVOCACY \$250,000 VOLUNTEERS & SECURITY \$250,000 WELCOME CIRCLES \$100,000 MENTAL HEALTH SUPPORT

FROM PRIVATE, INDIVIDUAL AND CORPORATE DONORS

SINCE FEBRUARY 2022, HIAS HAS RAISED MORE THAN

\$35 million

FOR UKRAINIAN REFUGEES



SUPPORTING WOMEN & GIRLS ENDING GBV



CHILD PROTECTION
CASH ASSISTANCE
LEGAL SUPPORT
PSYCHOSOCIAL SERVICES
EMERGENCY HOUSING

In times of need, organizations like HIAS are our eyes and ears on the ground. Their work to support refugees fleeing Ukraine is a testament to their commitment to vulnerable communities. We are proud to work with HIAS to offer people who have experienced unimaginable hardship a comfortable place to stay while they plan the next step of their lives. ***

-Katherine Woo, Executive Director of Airbnb.org



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BREAKING THE CYCLE OF GENDER-BASED VIOLENCE

Women and girls are disproportionately affected by forced displacement and many experience violence, exploitation, and abuse in nearly every facet of their lives. The pandemic has only exacerbated these injustices.

HIAS' gender-based violence (GBV) Prevention and Response programs help forcibly displaced women, girls, and LGBTQ people access human rights, free from violence and oppression, and pursue their potential. Our programs are driven by the needs of survivors and shaped by their voices and perspectives. We prioritize their leadership in program design and implementation.

In **Kenya**, for example, we work on building strong, responsive pathways for survivors to obtain medical, mental health, and legal services. Our programs are informed by survivors' stories and seek to break the gendered cycle of vulnerability and violence for women and girls. We focus on developing prevention models that seek to transform men and boys to be allies. In 2021, HIAS provided an array of interventions including financial assistance, psychosocial counseling, and access to comprehensive healthcare to enhance the quality of care for survivors of GBV.

In **Ecuador**, HIAS collaborates closely with UN Women on Caminando, a project that promotes economic empowerment and women's rights as an effective strategy to eliminate GBV. The pandemic has created many new problems for women: loss of employment; increase in economic dependence; overload of home care tasks; and increased risks of GBV. Among the groups most seriously affected are migrant and refugee women. With the support of the U.S. State Department's Bureau of Population, Refugees, and Migration, HIAS and UN Women launched this project to fuse GBV prevention and economic inclusion programming.

So far, the Caminando project has helped more than 1,500 Colombian, Venezuelan, and Ecuadorian women develop their business ideas, gain access to technical and vocational training, and receive seed capital to start their own businesses. The refugee women learn together with their Ecuadorian counterparts from host communities on the northern border of Ecuador.

Meet Marielis

Marielis, a Venezuelan single mother of three living in Sucumbíos, had to leave Venezuela after she was threatened by the father of her youngest child. After receiving training in Ecuador through the Caminando project, Marielis developed a business plan to become a chicken farmer and is on her way to becoming financially independent.



Helping Refugees Gain Financial Independence

We all need work that sustains us and lets us care for ourselves and our families. But for millions of refugees, that pursuit is disrupted by violence and persecution. Leaving at a moment's notice also means leaving behind a job or career, a professional network, and a community. HIAS helps refugees find their financial footing by giving them new opportunities and the tools to seize them. Through money management classes, microloans for entrepreneurs, and innovative partnerships with employers to train refugees in new careers, HIAS is helping refugees gain financial independence. In doing so, millions of refugees around the world are able to buy food, break cycles of gender-based violence, and contribute to local economies.









PROVIDING LEGAL PROTECTION IN THE FACE OF DANGER

Without legal status, refugees are forced to live on the margins of society, lacking healthcare, education, dignified work, or safe shelter—sometimes for generations. HIAS' legal protection programs are dedicated to ensuring that refugees, whether in camps or cities, know their rights and are able to navigate the complicated legal systems that lead to permanent status and security. We help the most vulnerable people—including children, survivors of torture or sexual and gender-based violence, refugees with disabilities, and LGBTQ refugees—secure intensive legal aid.

In Israel, HIAS Israel has built the capacity of more than 200 attorneys to assist over 1,300 clients between 2019 and 2021, increasing the pro bono assistance available to asylum seekers in Israel by more than 600%. HIAS Israel also served over 2,000 asylum seekers in those years through legal counseling, information sessions, and paralegal support. HIAS, which maintains a success rate of over 90% in legal cases, secured residency permits for at least 90 individuals over the last three years and successfully initiated strategic litigation that challenged policy and had a broader impact on the refugee community in Israel. HIAS is the only NGO in Israel that offers pro bono legal representation to asylum seekers regarding family law issues.

"HIAS has changed my life completely. HIAS made me realize that even though I am different, I am still a human being. I wanted to feel like I was loved for the way I am, and that's what HIAS did. 77—Baraka

Meet Baraka

When Baraka* was just 16 years old, he fell in love with a man. It was a dangerous secret in Rwanda, where LGBTQ people sometimes face persecution and abuse. But he didn't know another secret: his lover was married. The man's wife eventually found out about the affair. Enraged, she told her entire neighborhood Baraka was gay, and once the secret was out, Baraka's former lover threatened to kill him.

Baraka knew he needed to flee Rwanda for his own safety. He wound up in Kenya, where many LGBTQ people from East Africa have gone to escape persecution. After registering as an asylum seeker, HIAS provided Baraka with counseling, housing, and a scholarship for school. Now, HIAS is providing Baraka with the legal support he needs to resettle in Canada where he will be able to live his life with dignity and in safety.

*Pseudonym used for client's protection.

MOBILIZING JEWISH COMMUNITIES

During HIAS' beginnings in a storefront on the Lower East Side of Manhattan, American Jewish immigrants were on the frontlines of providing much-needed comfort and aid to thousands of Jews fleeing anti-Semitic riots. Today, we extend that legacy of organizing and activism in support of the millions of forcibly displaced people of all races, religions, identities, and ethnic backgrounds who are escaping danger and discrimination in search of a better life.

More than 26.4 million refugees are in need of protection worldwide, of which 1.4 million are in need of resettlement. For federal fiscal year 2021, the Biden administration capped the number of refugees that can be resettled to the United States at 62,500, after it fell to historic lows under the previous administration. While the Biden administration raised the cap to 125,000 for federal fiscal year 2022, very few refugees have entered the U.S. due to a constellation of barriers.

In 2021, HIAS mobilized thousands of American Jews to:

- Urge the Biden Administration to protect asylum seekers at the U.S.-Mexico border, and to implement a fair and humane asylum system.
- Tell the Department of Homeland Security to open pathways for Afghans who are in need of safety.
- Call on Congress to ensure that evacuated Afghans have a permanent legal status.
- End the use of Title 42—a public health emergency law—to deny entry to asylum seekers at the border while millions of tourists and others were allowed to enter the United States.



STRANDED IN MEXICO: THE HUMAN COST OF TITLE 42

Before August 2021, Ana* had never even considered leaving her home in Hidalgo, Mexico. Then she was kidnapped by members of a drug cartel, and discovered that the father of her children—who had abused her—was in league with her kidnappers. After her captors released her under the promise that she would return to work for the cartel, she fled north with her children to Juárez, a city just across the border from El Paso, Texas. At each stage of her journey, she was terrified that her kidnappers were on her heels. Yet when she presented herself to U.S. Customs and Border Protection (CBP) at a port of entry, she was prevented from seeking asylum, a right guaranteed by U.S. and international law. Instead, she was forced to stay at a shelter in Juárez, where she felt unsafe, unsupported, and alone. Her children were often sick, and she had to leave them at the shelter while she worked. Money and food were scarce, and the area where they lived was so dangerous that they rarely went outside.

Since March 2020, a public health law known as Title 42 has blocked people from seeking asylum at the U.S.-Mexico border, ostensibly to prevent the spread of COVID-19. Although public health experts have stated from the start that the policy does not improve public health and other entry restrictions have long ago been lifted, as of March 2022, there have been over 1.8 million expulsions under Title 42, and nearly 10,000 cases of kidnapping, torture, rape, and other violent crimes against those impacted by this policy.

Ana and her children were among the few who were eventually lucky. After eight months, they were exempted from Title 42. With help from HIAS, they were able to cross the border and begin building a new life in Chicago.

44 Everything has changed for me," she said. "My children are enrolled in school. We go to the park with no care in the world. We're happy. We're stable. We're living a peaceful and secure life. "

HIAS has been a national leader in pushing the U.S. government to end Title 42, but as a series of legal setbacks persist, we know the fight is not over.

*Pseudonym used for client's protection.

SPOTLIGHT ON HIAS' MENTAL HEALTH PROVIDERS

Over the past several years, and especially in 2021, HIAS greatly expanded our mental health programming to meet the growing demands in the refugee community. About one out of three asylum seekers and refugees experience high rates of depression, anxiety, and post-traumatic stress disorders—often due to the distress from forced flight, witnessing violence, experiencing the loss or separation from family, and living in refugee camps. HIAS' mental health providers are supporting refugees to find their way in their darkest moments.



Dimitra Chasioti, a psychologist in the HIAS Greece office, which has recently expanded its mental health services to new regions, said the team in Lesvos tries to apply a holistic and person-centered approach. She frames mental health not merely as the absence of mental illness but rather as an ongoing process toward well-

being and growth. Chasioti also noted how personal mental health issues are directly affected by social and political circumstances. "Many of the mental health concerns that people share with me in sessions are related to the asylum procedures," she said.

Yellicce Rosero, a new psychologist in the HIAS Panama office, provides refugees and migrants with individual counseling and workshops about emotional regulation, coping skills, and social support, topics that are even more relevant today because of the effects of the pandemic. Rosero also teaches sensitization about refugees and migrants to children in schools so as to reduce xenophobia and promote a safe environment for refugees and migrant children.



Hedy Rodriguez Medina, a mental health counselor in Guyana, appreciates the importance that HIAS has given to mental health



issues and its commitment to mainstreaming mental health care. Medina helps people through counseling sessions, workshops, and support groups to address issues such as gender-based violence and family and community support. She also trains front-line workers on topics such as psychological first aid and the prevention of professional burnout.

Michelle Njama, a psychologist in HIAS Kenya's Kawangware office, knows that mental health is an especially delicate topic in African cultures. That's why she uses therapeutic interventions that are culturally and faith-sensitive to meet the needs of African refugees. "Helping African refugees understand that mental health is as important as physical health is necessary to their progress," Njama noted. She believes that an integral part



of working with African refugees involves helping them reclaim their power in healthy, effective ways. She also understands that mental health providers who work with refugees can find their jobs to be physically, mentally, and emotionally draining. "One must take time to refresh and relax because in jobs dealing directly with individuals who have had traumatic experiences, it is easy to get overwhelmed and end up taking work home emotionally," Njama said.

MEET SABRINA LUSTGARTEN, OUR NEW GLOBAL EXECUTIVE VICE PRESIDENT

When Sabrina Lustgarten stepped into the newly-created role of Executive Vice President in 2021, she became the first Latina in HIAS' senior leadership. Sabrina began her career with HIAS nearly 20 years earlier when she established HIAS' office in Ecuador. In that role, she helped thousands of Colombians, and more recently Venezuelans, fleeing their countries to seek asylum in the wake of ongoing brutality and violations of human rights. She also supported the expansion of HIAS in Latin America and built a robust set of services for refugees who had experienced trauma, torture, and discrimination.

But Sabrina's journey with HIAS dates back to her own family's migration story. During World War II, Sabrina's grandparents fled Poland and Germany to escape antisemitism and persecution. They arrived in Brazil by boat and then moved to Colombia to rebuild their lives. "My grandmother arrived in a new country without knowing the language or the culture," Sabrina shared. "She was a young mother who needed to work very hard to raise three children, so she started selling shoes. Eventually, she opened her own shoe store in Barranquilla to support her family." Today, Sabrina's leadership at HIAS is deeply inspired by her family's journey of hardship and resilience.

"It is truly an honor and a gift to do this work—as a Jew and as a Latina. The special essence of HIAS is that we value and listen to the voices, experiences, and humanity of the people we serve," Sabrina explained. "Every day, we put our Jewish values into practice, and we take a people-centered approach in each and every program."

As the refugee crisis intensifies around the world, Sabrina is at the helm of strengthening the organization's global infrastructure to support millions of displaced people—especially when disasters strike. At the same time, she is deepening the organization's commitment to diversity, equity, and inclusion in a rapidly-changing landscape. Her depth of experience and her sensitivities HIAS' global impact. Polish passport with an important reminder of where I come from. why I am here, and why this work matters." Quito, Ecuador

A TRANSFORMATIONAL GRANT

In 2021, HIAS received a transformational grant from philanthropists MacKenzie Scott and Dan Jewett as part of their giving to support and advance a more just, equitable, and welcoming world. Because of their generous support, HIAS has embarked upon a multi-year initiative to strengthen our global capacity to respond to humanitarian emergencies worldwide. This very significant gift demonstrates confidence in HIAS' more than 100-year history of seeking safety, welcome, and opportunity for people fleeing persecution and violence. MacKenzie Scott and Dan Jewett's gift will support the organization's transformation from the Jewish refugee resettlement agency to the Jewish organization that responds to refugee and other forced displacement emergencies around the world.

We chose to make relatively large gifts to [HIAS and other organizations], both to enable their work, and as a signal of trust and encouragement, to them and to others. ***

-Mackenzie Scott



HIAS GROWS DRAMATICALLY IN 2021

HIAS experienced significant financial growth in 2021, by expanding International Programs and the gradual return of refugee resettlement in the U.S. Our main sources of income remained grants from the U.S. government, United Nations High Commission for Refugees (UNHCR), and allied agencies; contributions from individuals and foundations; and funds released from board-designated endowments to support operations. In June, we were fortunate to receive a transformational gift from MacKenzie Scott and Dan Jewett, providing an extraordinary opportunity to build capacity in several program areas and strengthen our ability to respond to humanitarian emergencies.

HIAS remained on a strong trajectory of growth throughout the fiscal year, with a 58% increase in overall operating revenue and an increase of 23% in expenses. Operating grants were stable, while U.S. Government funding increased by 48% and private contributions 274%, buoyed by the Scott-Jewett gift and the outpouring of support in response to the Afghan displacement crisis that began in August. Throughout 2021, HIAS broadened our revenue base, retained our valued supporters, and promoted operational efficiencies.

This pattern of growth is projected to continue in 2022 as the pandemic abates and we are able to expand our in-person services. Thanks to your generosity, HIAS is positioned to enter the new year with a clear vision, enduring partnerships, the resources to succeed, and expertise in emergency response, which was tested by the Afghan emergency and met with extraordinary generosity from our supporters. We thank you for sustaining our strength and for standing with the resilient people we serve.





THANK YOU FOR YOUR SUPPORT

Your support drives change in the struggle for justice and freedom for displaced persons around the world. Thank you for your partnership.

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